



Office of Children's Services
Empowering communities to serve youth

Results of the FY2016 Children's Services Act Service Gap Survey

Overview

- Background of the Service Gap Survey
- FY16 Survey Redesign
- Statewide Service Gaps
- Regional Service Gaps
- Barriers
- Changes in Community Service Capacity
- Conclusions

Background Of The Service Gap Survey

- One of the primary responsibilities of the Community Policy and Management Team (CPMT) is to coordinate long range, community-wide planning to develop resources and services needed by children and families in the community (§2.2-5206).
- The 2006 Virginia General Assembly amended the Code of Virginia to further specify this requirement. On an annual basis, the CPMT shall report to the Office of Children's Services (OCS) on gaps and barriers in services needed to keep children in the local community (§2.2-5211.1.2).
- This report marks the 10th year that data has been collected by OCS on service gaps, barriers to filling these gaps, and local efforts to overcome the barriers.

FY16 Survey Redesign

- **Resulting from recommendations of a workgroup of CSA coordinators, the Service Gap Survey was redesigned to include:**
 - Switching to SurveyMonkey to modernize the look and functionality
 - Completing a full survey every odd numbered year and a smaller survey in the even numbered years, reviewing and updating the previous year's submission with any changes
 - Changing the closing date to the end of April to allow for many localities' end-of-year planning retreats
 - Grouping services by type and reducing the number of service choices offered to streamline the flow
 - Refining the reporting of service gaps by including specific population and age group questions

Grouping By Type Of Service

Residential Services

- Short-term Diagnostic
- Group Home
- Residential Treatment

Family Support Services

- Family Partnership Facilitation
- Respite
- Transportation to access services
- Intensive Care Coordination (ICC)
- Family Support Partner
- Child Mentoring
- Parent Coaching

Community-Based Behavioral Health Services

- Assessment
- Group Therapy
- Family Therapy
- Intensive In-Home
- Therapeutic Day Treatment
- Case Management
- Medication Management
- Applied Behavior Analysis
- Trauma Focused/Informed Services

Educational Services

- Private Day School
- Residential School
- School-based Mental Health Services

Foster Care Services

- Family Foster Care Homes
- Therapeutic Foster Care Homes
- Independent Living Services

Crisis Services

- Crisis Intervention/Crisis Stabilization
- Acute Psychiatric Hospitalization

Other Services

- Other: _____
- Other: _____
- Other: _____

Populations and Age Groups

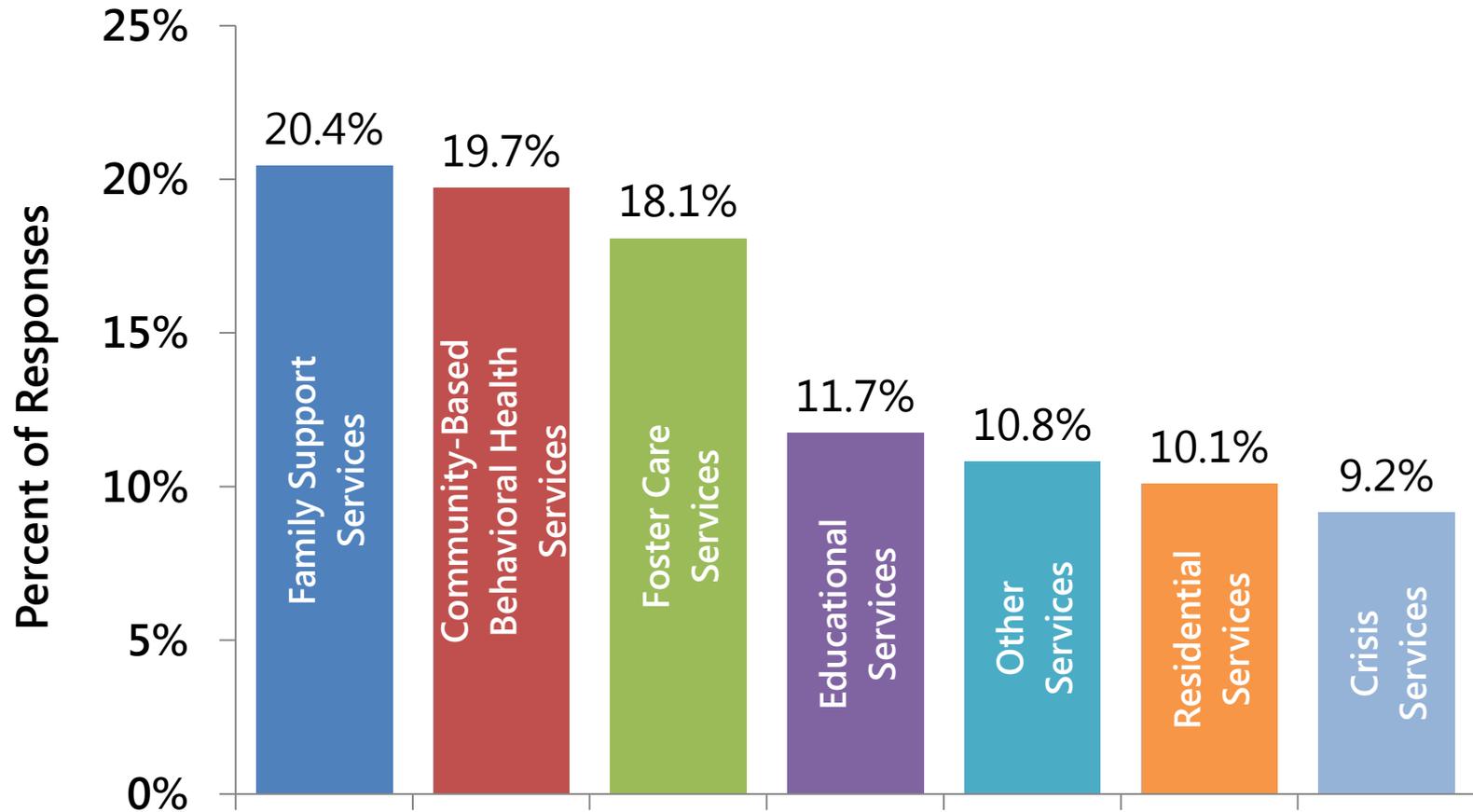
Populations

- Autism
- Intellectual Disability/Developmental Disability
- Potentially Disrupting or Disrupted Foster Care Placements
- Potentially Disrupting or Disrupted Adoptions
- Sex Offending/Sexually Reactive Behaviors
- Youth with Multiple Mental Health Diagnoses
- Youth Involved with the Juvenile Justice System
- Substance Abuse
- No, there are not any specific populations
- Other:

Age Groups

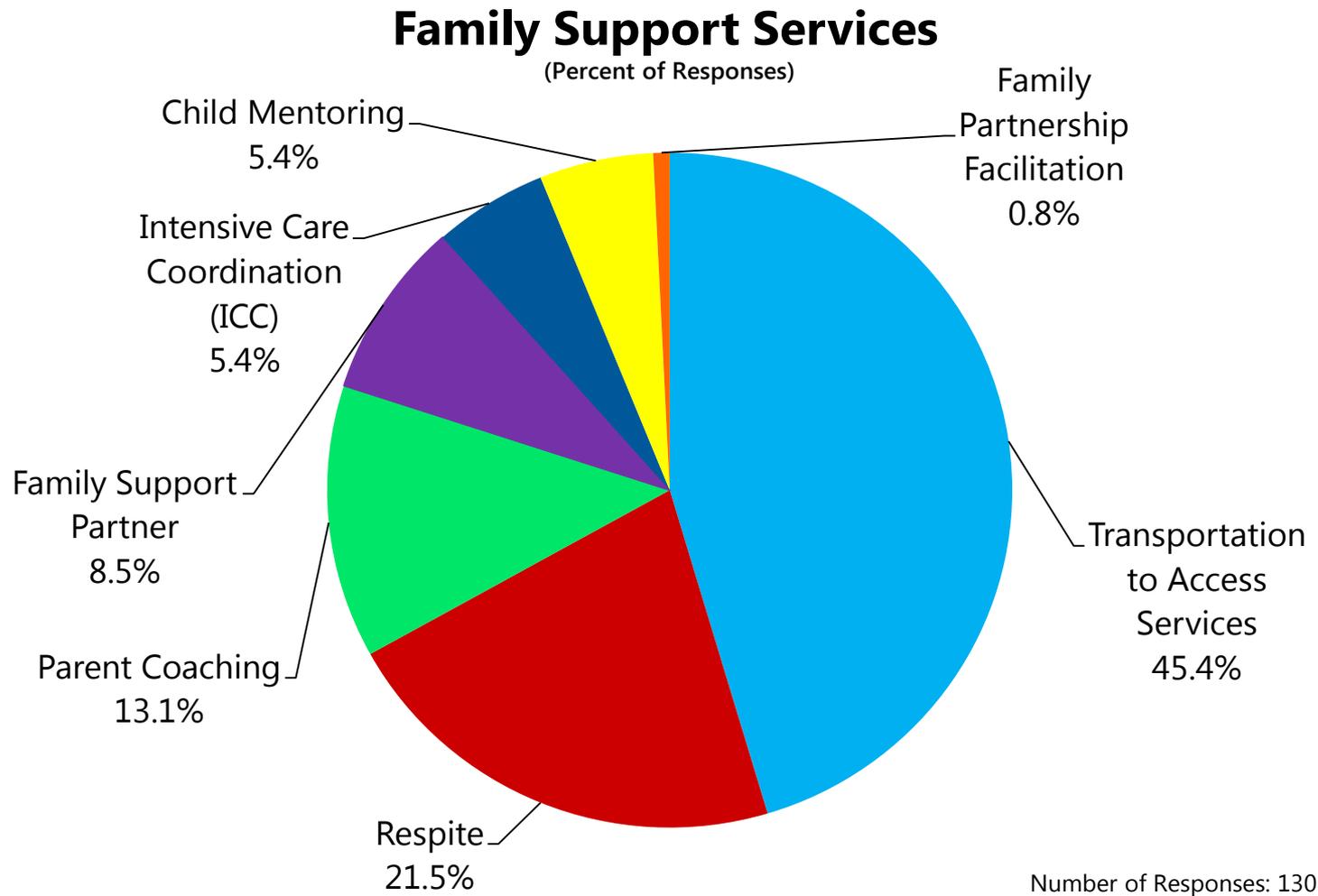
- Pre-School Age (0-5)
- Elementary School Age (6-10)
- Middle School Age (11-13)
- High School Age (14-18)
- Transition Age (19-21)
- No, there are not any specific age groups

Statewide: Gaps Grouped By Type Of Service



Number of Responses: 426

Statewide: Service Gaps



Statewide: Populations And Age Groups With Gaps In Family Support Services

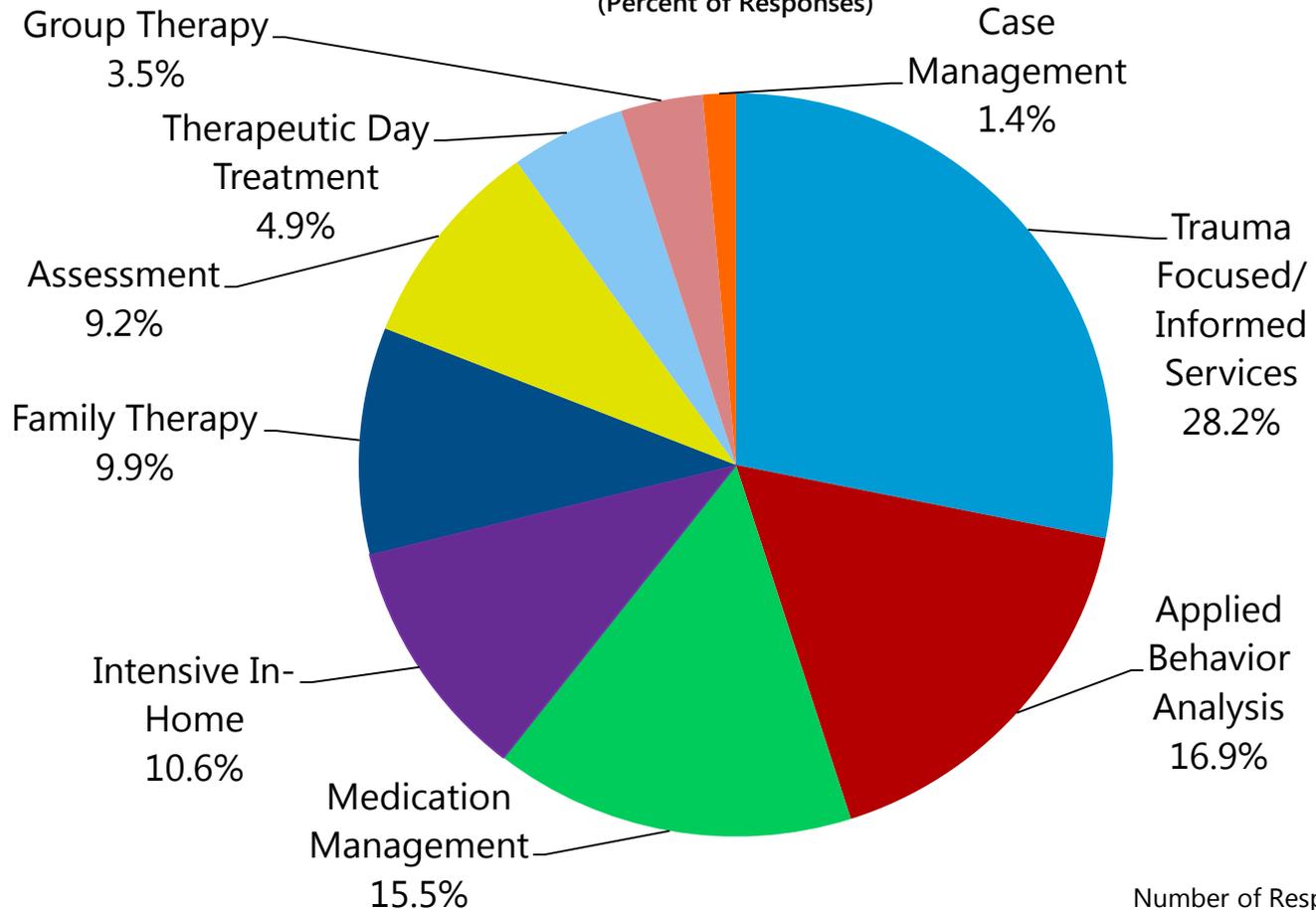
Top Three Populations with Gaps	Number of Responses	Percent of Responses (n=387)
Youth with Multiple Mental Health Diagnoses	50	12.9%
Youth Involved with the Juvenile Justice System	45	11.6%
Sex Offending/Sexually Reactive Behaviors	42	10.9%
Substance Abuse	42	10.9%

Top Three Age Groups with Gaps	Number of Responses	Percent of Responses (n=256)
High School Age (14-18)	55	21.5%
Middle School Age (11-13)	50	19.5%
No, there are not any specific age groups	49	19.1%

Statewide: Service Gaps

Community-Based Behavioral Health Services

(Percent of Responses)



Number of Responses: 142

Statewide: Populations And Age Groups With Gaps In Community-Based Behavioral Health Services

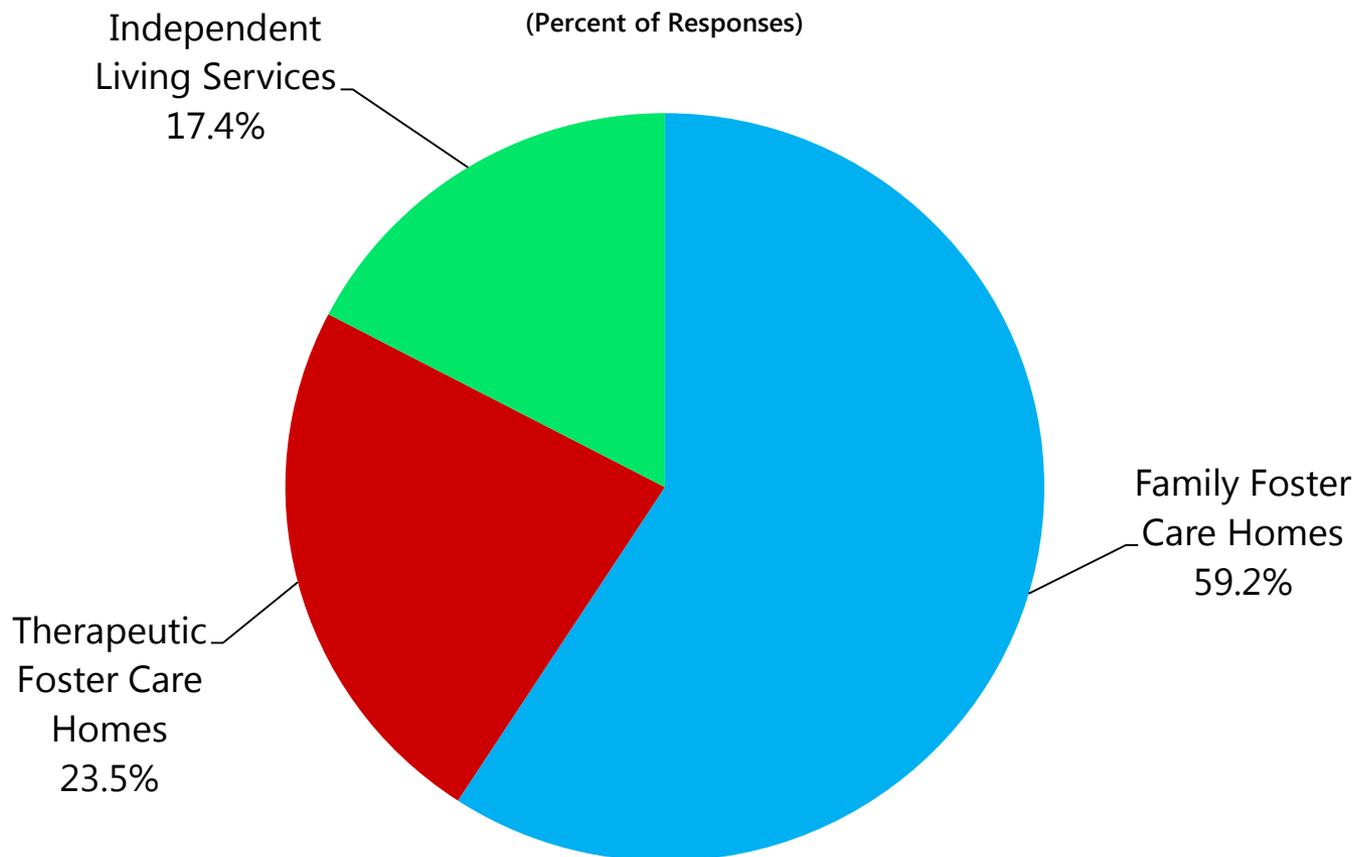
Top Three Populations with Gaps	Number of Responses	Percent of Responses (n=353)
Youth with Multiple Mental Health Diagnoses	52	14.7%
Autism	45	12.8%
Substance Abuse	42	11.9%

Top Three Age Groups with Gaps	Number of Responses	Percent of Responses (n=254)
High School Age (14-18)	52	20.5%
Middle School Age (11-13)	49	19.3%
Elementary School Age (6-10)	45	17.7%

Statewide: Service Gaps

Foster Care Services

(Percent of Responses)



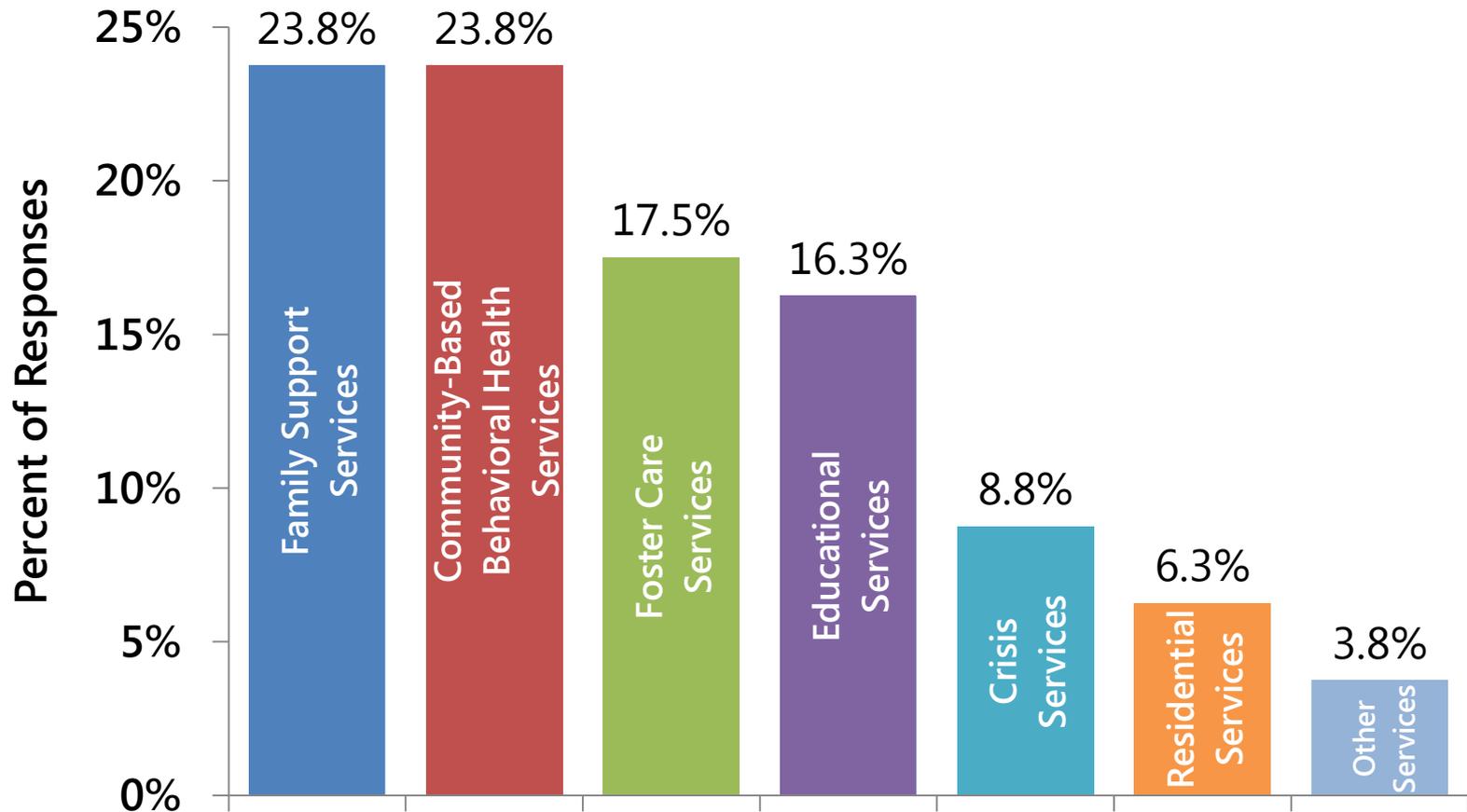
Number of Responses: 98

Statewide: Populations And Age Groups With Gaps In Foster Care Services

Top Three Populations with Gaps	Number of Responses	Percent of Responses (n=340)
Sex Offending/Sexually Reactive Behaviors	48	14.1%
Youth with Multiple Mental Health Diagnoses	44	12.9%
Youth Involved with the Juvenile Justice System	40	11.8%

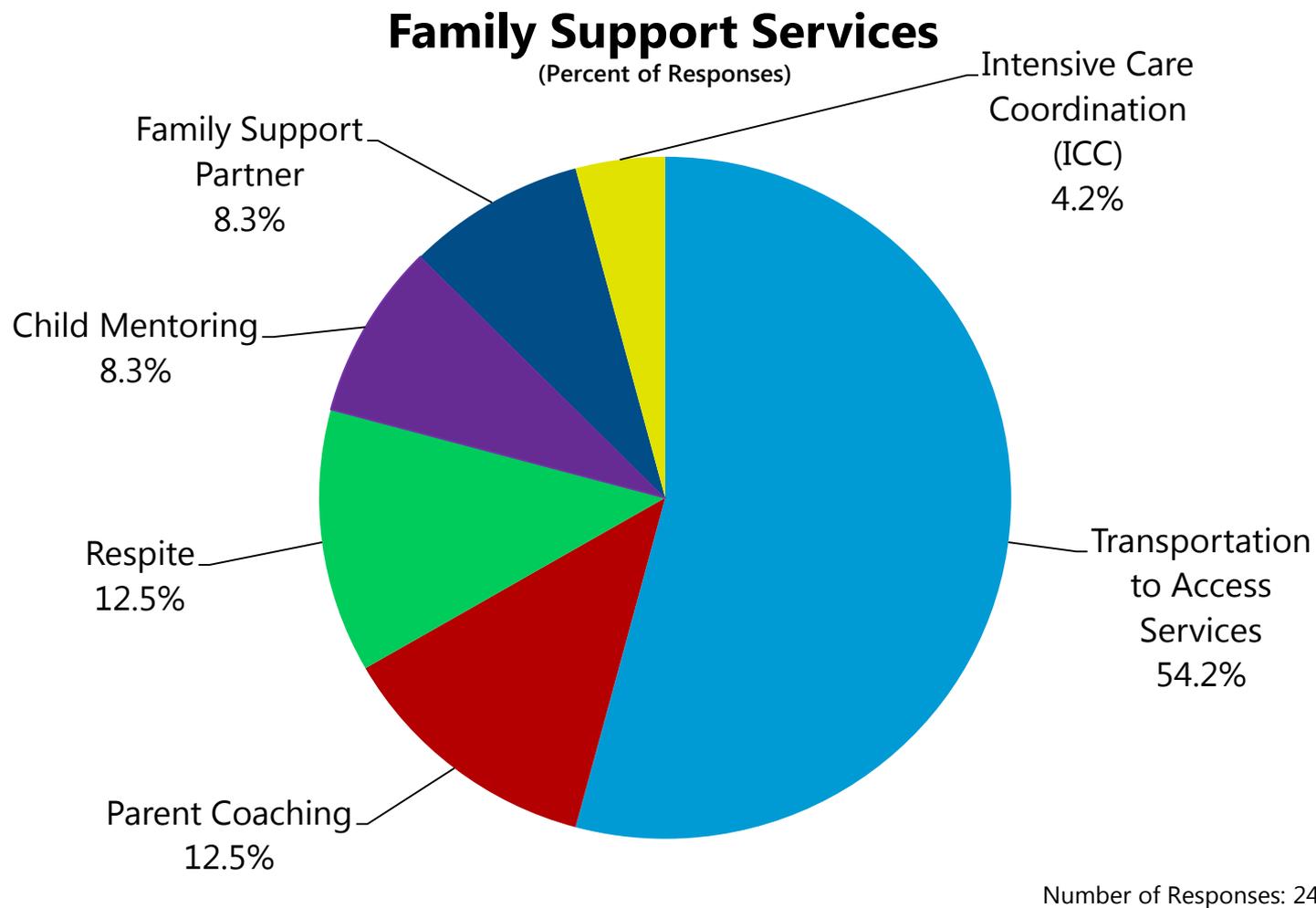
Top Three Age Groups with Gaps	Number of Responses	Percent of Responses (n=199)
High School Age (14-18)	56	28.1%
Middle School Age (11-13)	45	22.6%
Transition Age (19-21)	34	17.1%

Central Region: Gaps Grouped By Type Of Service



Number of Responses: 80

Central Region: Service Gaps



Central Region: Populations And Age Groups With Gaps In Family Support Services

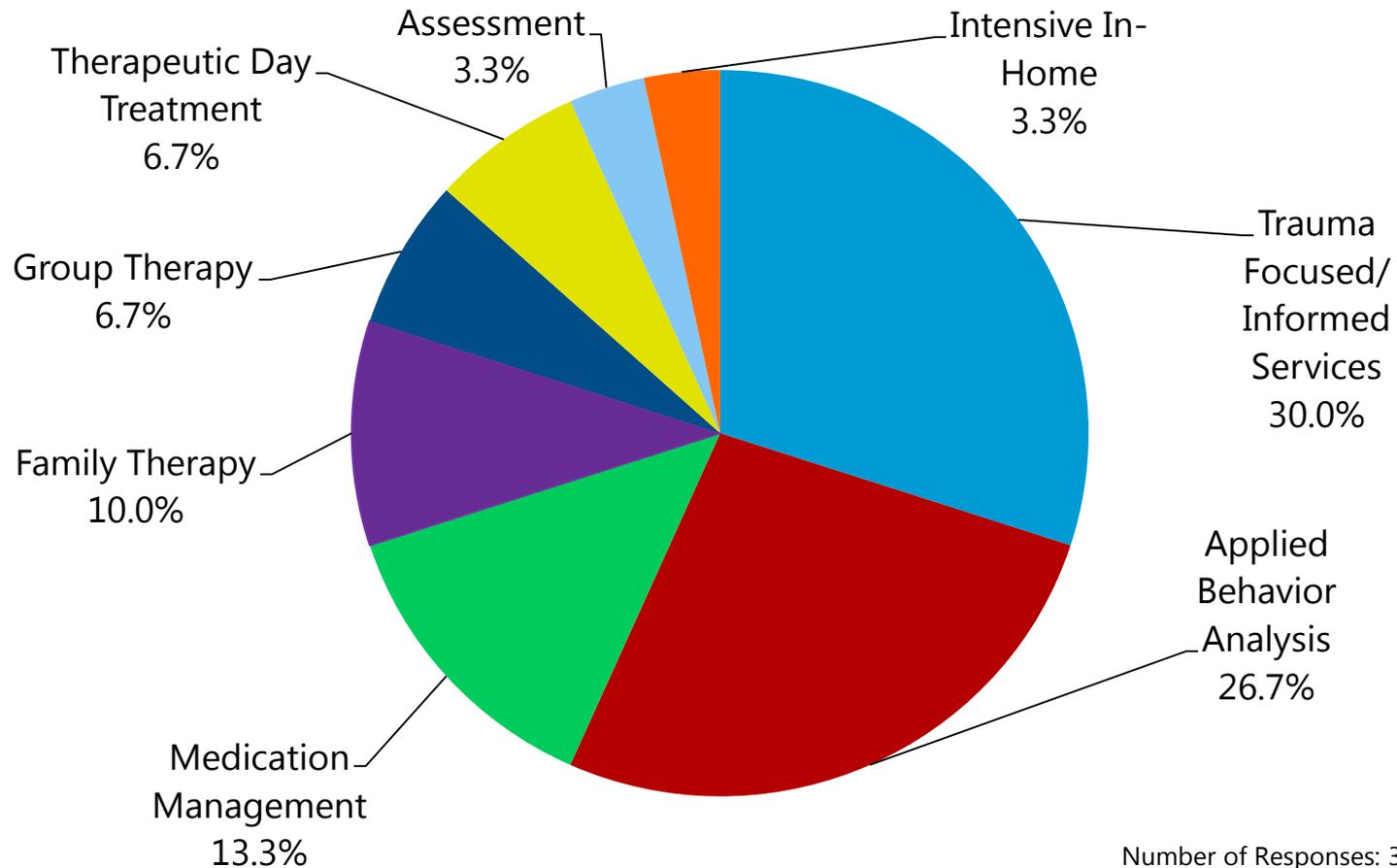
Top Three Populations with Gaps	Number of Responses	Percent of Responses (n=84)
Intellectual Disability/Developmental Disability	10	11.9%
Youth with Multiple Mental Health Diagnoses	10	11.9%
Autism	9	10.7%
Potentially Disrupting or Disrupted Foster Care Placements	9	10.7%
Sex Offending/Sexually Reactive Behaviors	9	10.7%
Substance Abuse	9	10.7%
Youth Involved with the Juvenile Justice System	9	10.7%

Top Three Age Groups with Gaps	Number of Responses	Percent of Responses (n=42)
No, there are not any specific age groups	12	28.6%
High School Age (14-18)	7	16.7%
Middle School Age (11-13)	7	16.7%

Central Region: Service Gaps

Community-Based Behavioral Health Services

(Percent of Responses)



Number of Responses: 30

Central Region: Populations And Age Groups With Gaps In Community-Based Behavioral Health Services

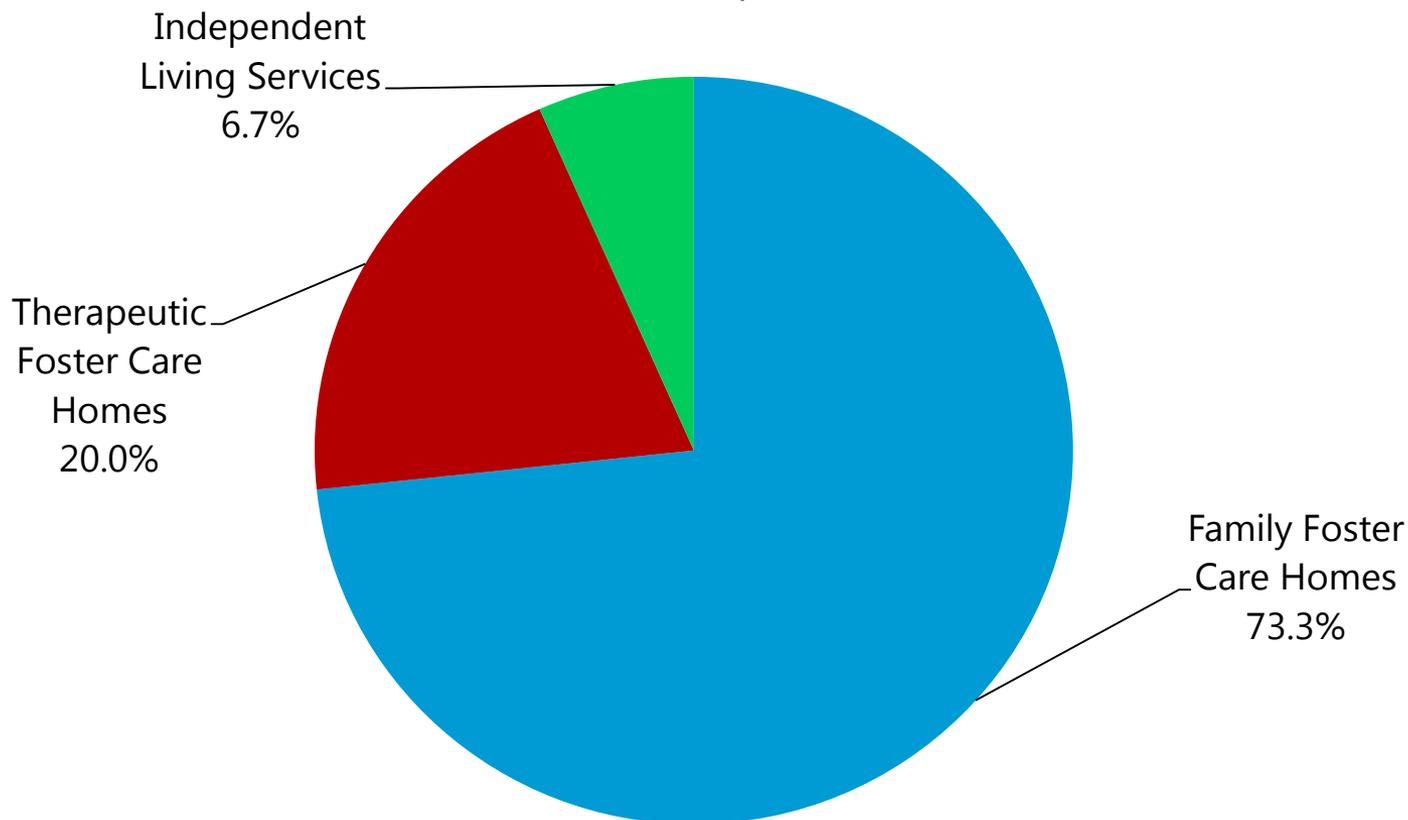
Top Three Populations with Gaps	Number of Responses	Percent of Responses (n=75)
Autism	12	16.0%
Potentially Disrupting or Disrupted Foster Care Placements	10	13.3%
Youth with Multiple Mental Health Diagnoses	10	13.3%

Top Three Age Groups with Gaps	Number of Responses	Percent of Responses (n=63)
High School Age (14-18)	13	20.6%
Middle School Age (11-13)	13	20.6%
Elementary School Age (6-10)	12	19.1%

Central Region: Service Gaps

Foster Care Services

(Percent of Responses)



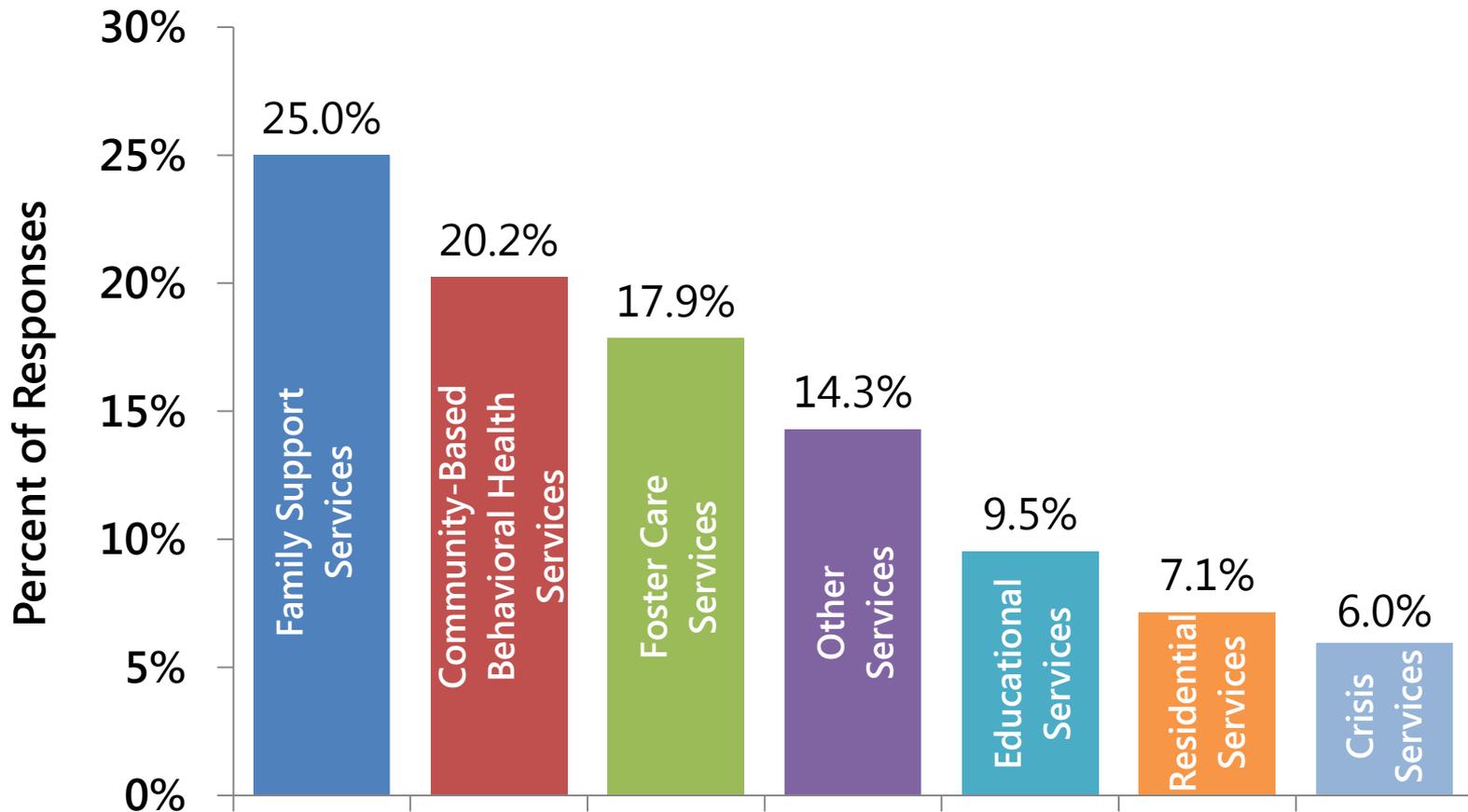
Number of Responses: 15

Central Region: Populations And Age Groups With Gaps In Foster Care Services

Top Three Populations with Gaps	Number of Responses	Percent of Responses (n=65)
Youth with Multiple Mental Health Diagnoses	10	15.4%
Sex Offending/Sexually Reactive Behaviors	8	12.3%
Youth Involved with the Juvenile Justice System	8	12.3%

Top Three Age Groups with Gaps	Number of Responses	Percent of Responses (n=33)
High School Age (14-18)	9	27.3%
Middle School Age (11-13)	8	24.2%
Transition Age (19-21)	6	18.2%

Eastern Region: Gaps Grouped By Type Of Service

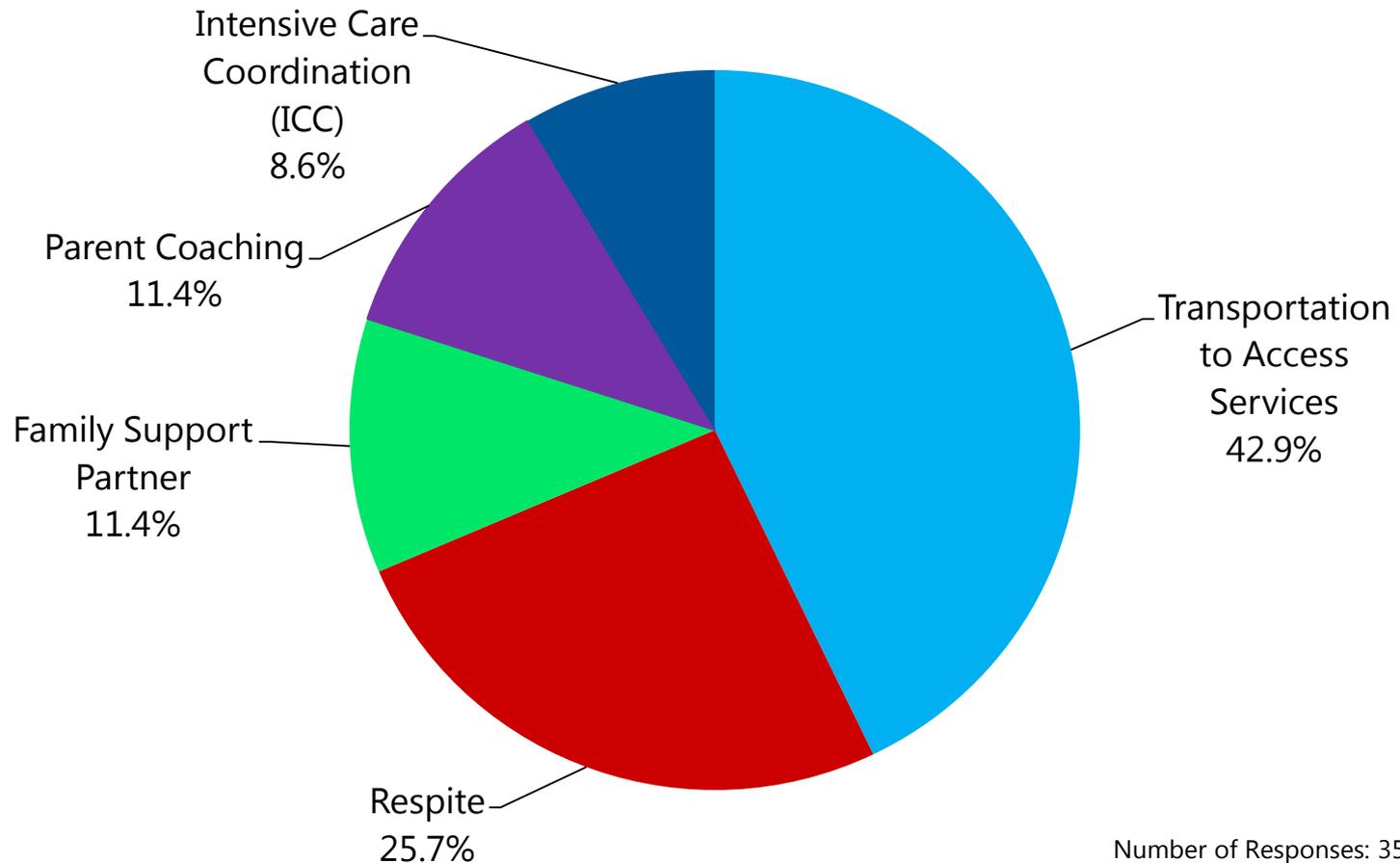


Number of Responses: 84

Eastern Region: Service Gaps

Family Support Services

(Percent of Responses)



Number of Responses: 35

Eastern Region: Populations And Age Groups With Gaps In Family Support Services

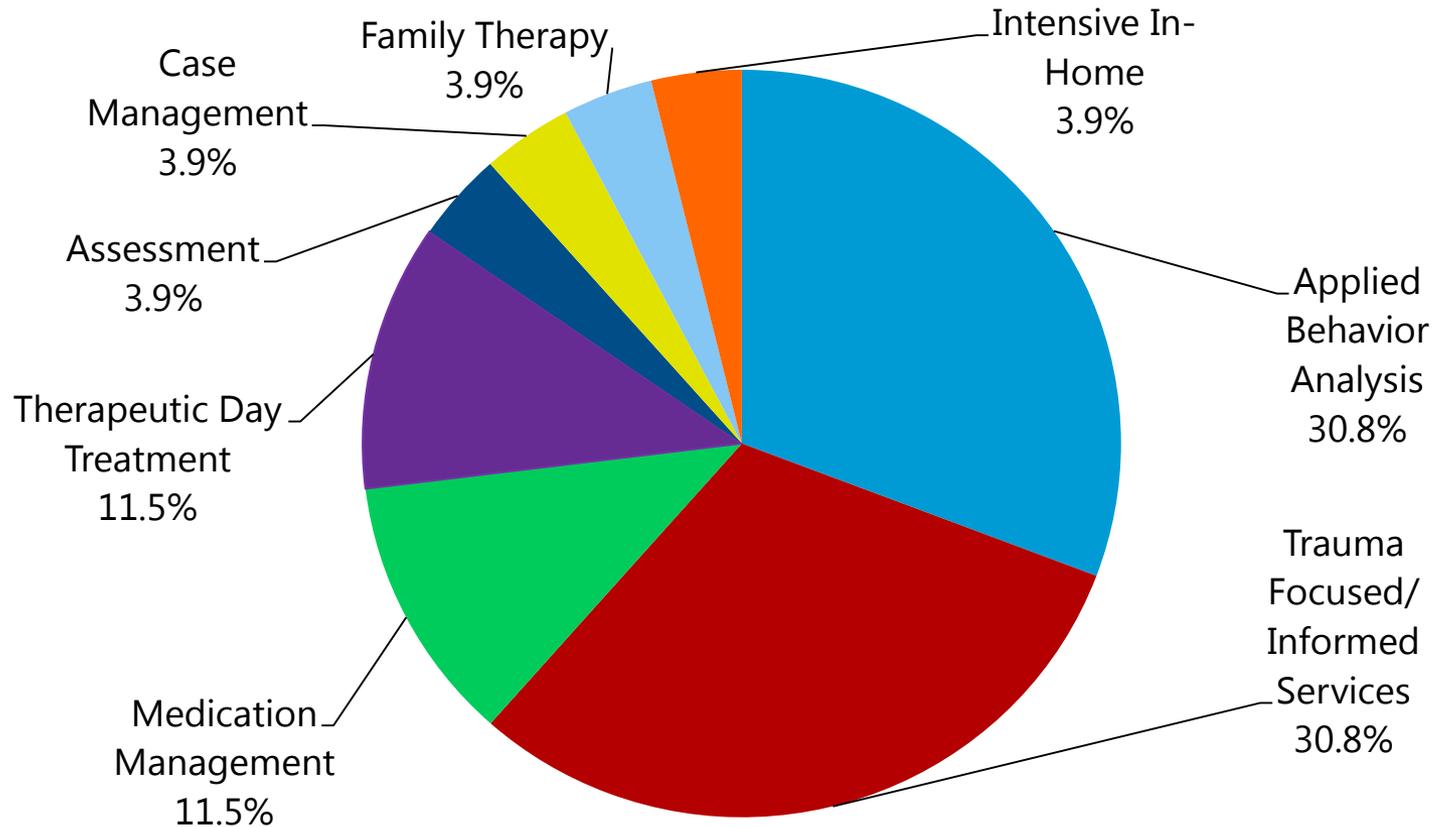
Top Three Populations with Gaps	Number of Responses	Percent of Responses (n=86)
No, there are not any specific populations	11	12.8%
Youth with Multiple Mental Health Diagnoses	11	12.8%
Youth Involved with the Juvenile Justice System	10	11.6%

Top Three Age Groups with Gaps	Number of Responses	Percent of Responses (n=72)
High School Age (14-18)	15	20.8%
Middle School Age (11-13)	15	20.8%
Elementary School Age (6-10)	12	16.7%
No, there are not any specific age groups	12	16.7%

Eastern Region: Service Gaps

Community-Based Behavioral Health Services

(Percent of Responses)



Number of Responses: 26

Eastern Region: Populations And Age Groups With Gaps In Community-Based Behavioral Health Services

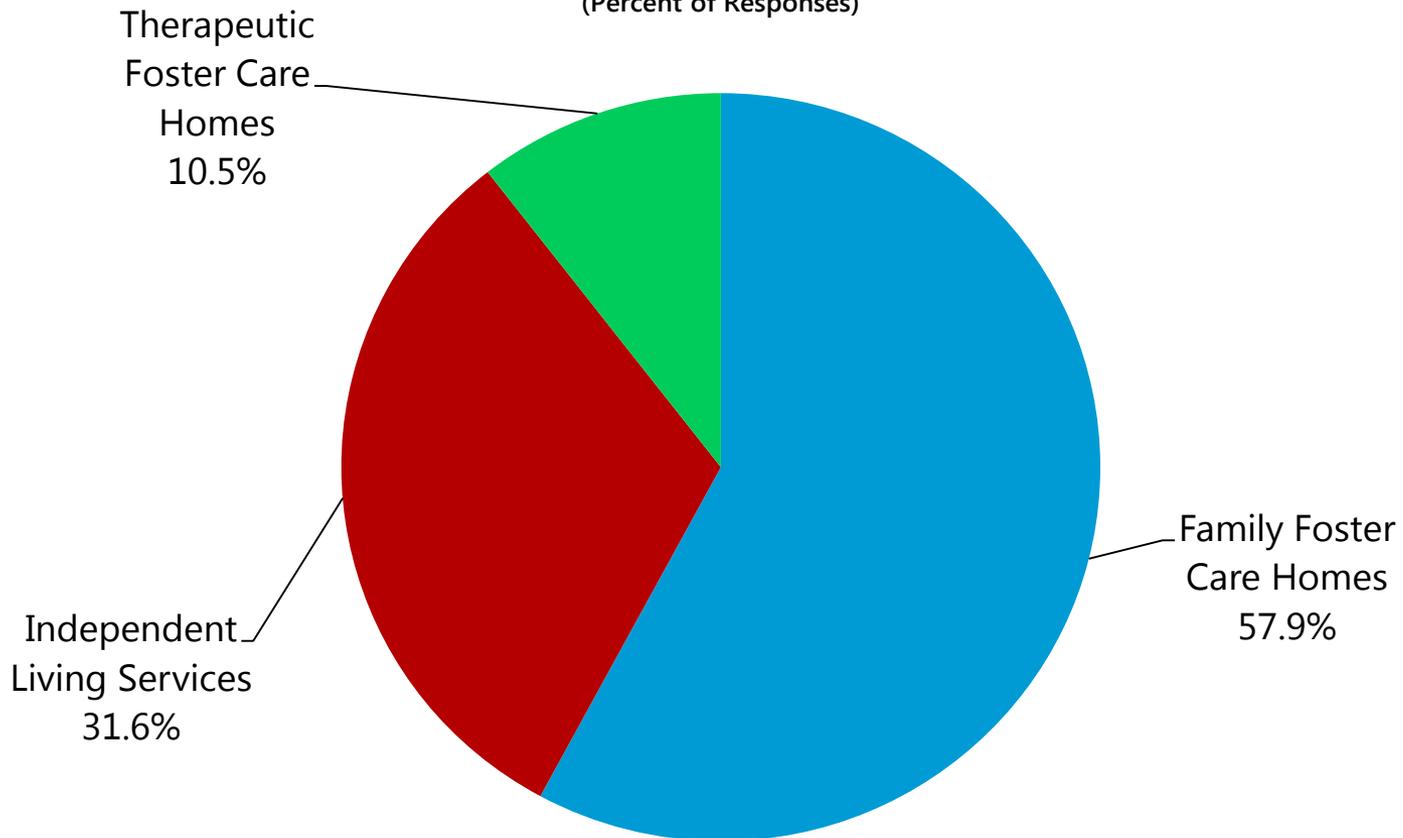
Top Three Populations with Gaps	Number of Responses	Percent of Responses (n=75)
Youth with Multiple Mental Health Diagnoses	11	14.7%
Autism	10	13.3%
Intellectual Disability/Developmental Disability	9	12.0%
Substance Abuse	9	12.0%

Top Three Age Groups with Gaps	Number of Responses	Percent of Responses (n=51)
High School Age (14-18)	10	19.6%
Middle School Age (11-13)	10	19.6%
Elementary School Age (6-10)	9	17.7%

Eastern Region: Service Gaps

Foster Care Services

(Percent of Responses)



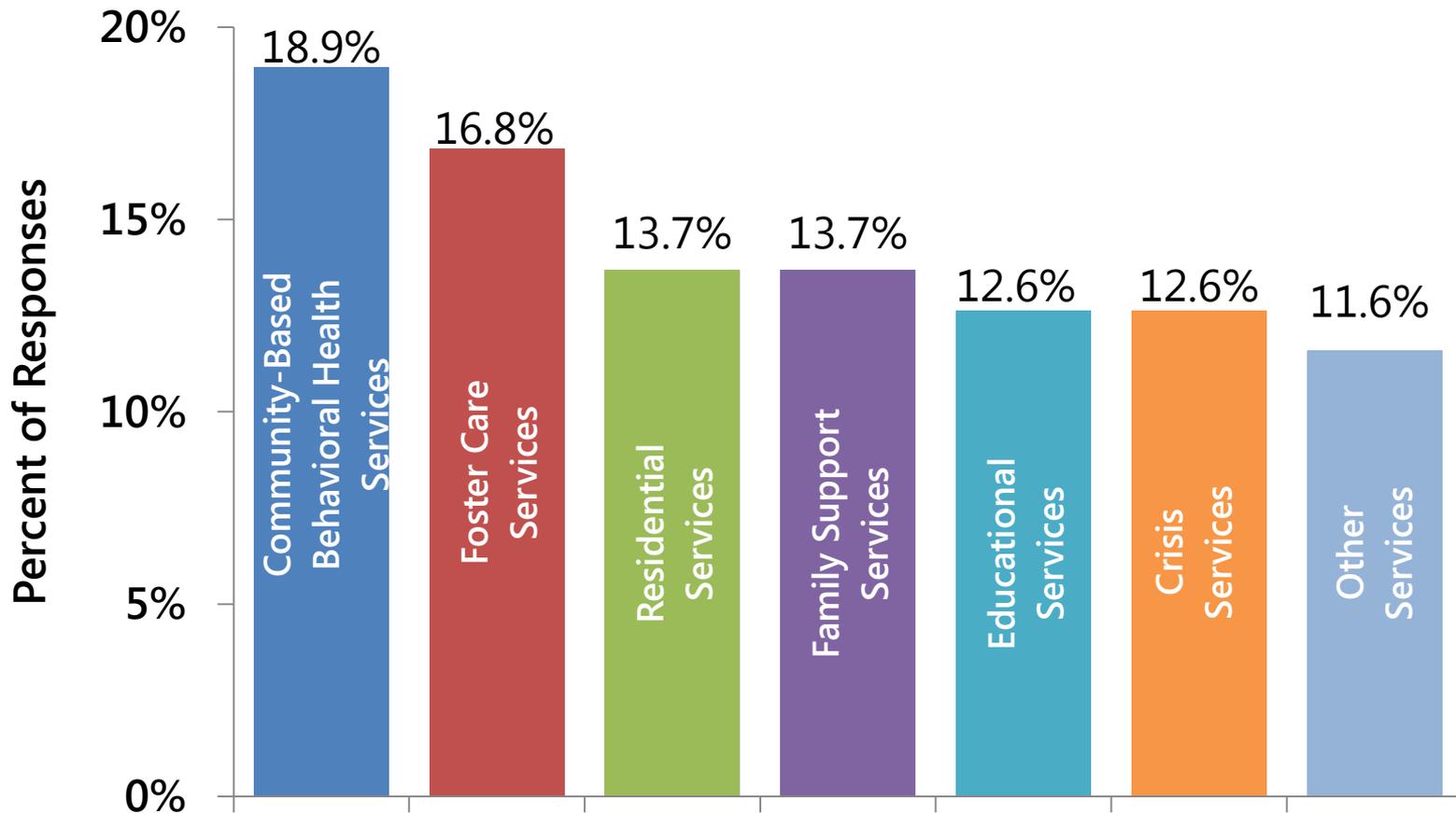
Number of Responses: 19

Eastern Region: Populations And Age Groups With Gaps In Foster Care Services

Top Three Populations with Gaps	Number of Responses	Percent of Responses (n=51)
Youth with Multiple Mental Health Diagnoses	7	13.7%
Intellectual Disability/Developmental Disability	6	11.8%
No, there are not any specific populations	6	11.8%
Sex Offending/Sexually Reactive Behaviors	6	11.8%

Top Three Age Groups with Gaps	Number of Responses	Percent of Responses (n=47)
High School Age (14-18)	11	23.4%
Middle School Age (11-13)	10	21.3%
Transition Age (19-21)	10	21.3%

Northern Region: Gaps Grouped By Type Of Service

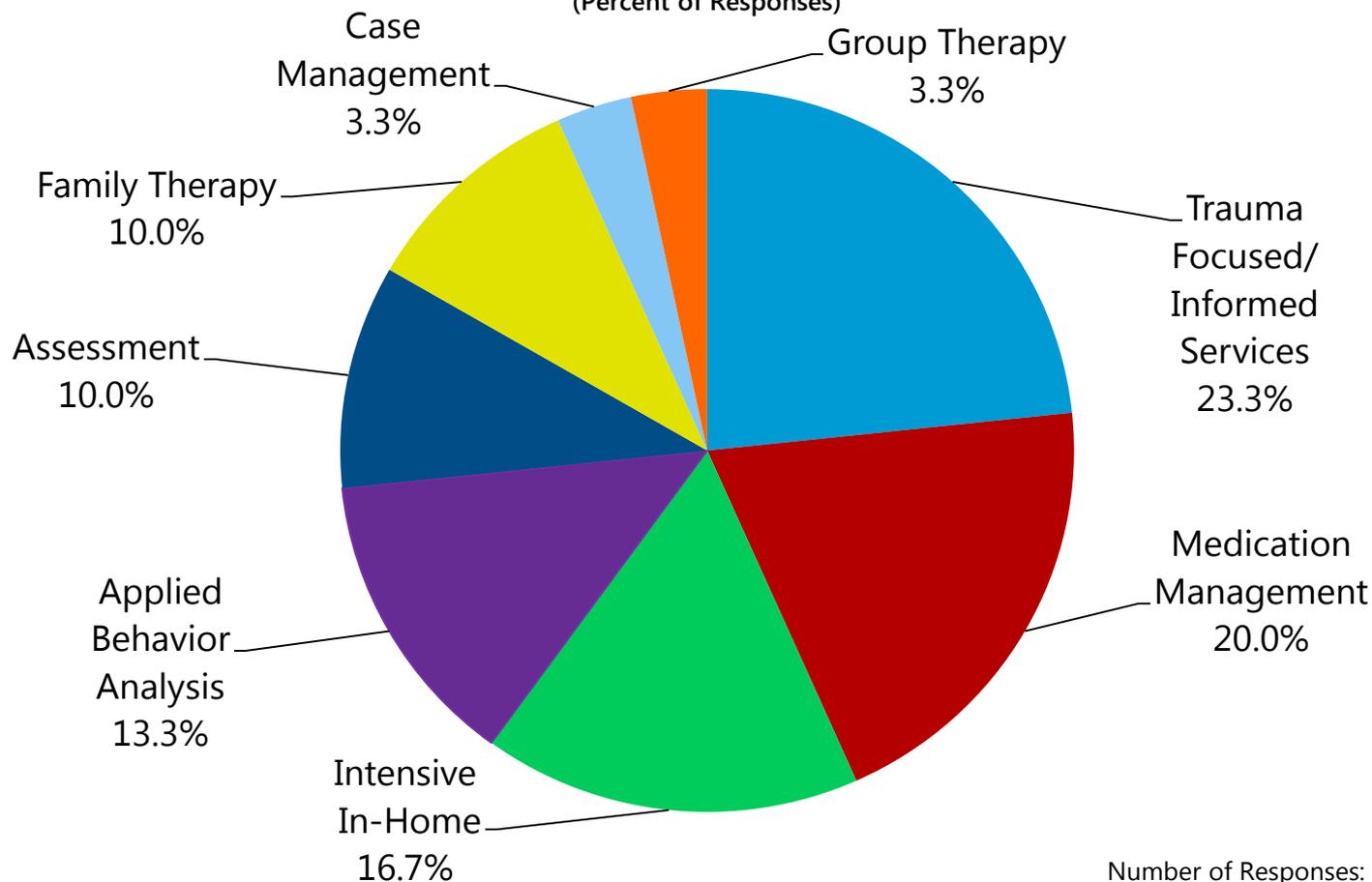


Number of Responses: 95

Northern Region: Service Gaps

Community-Based Behavioral Health Services

(Percent of Responses)



Number of Responses: 30

Northern Region: Populations And Age Groups With Gaps In Community-Based Behavioral Health Services

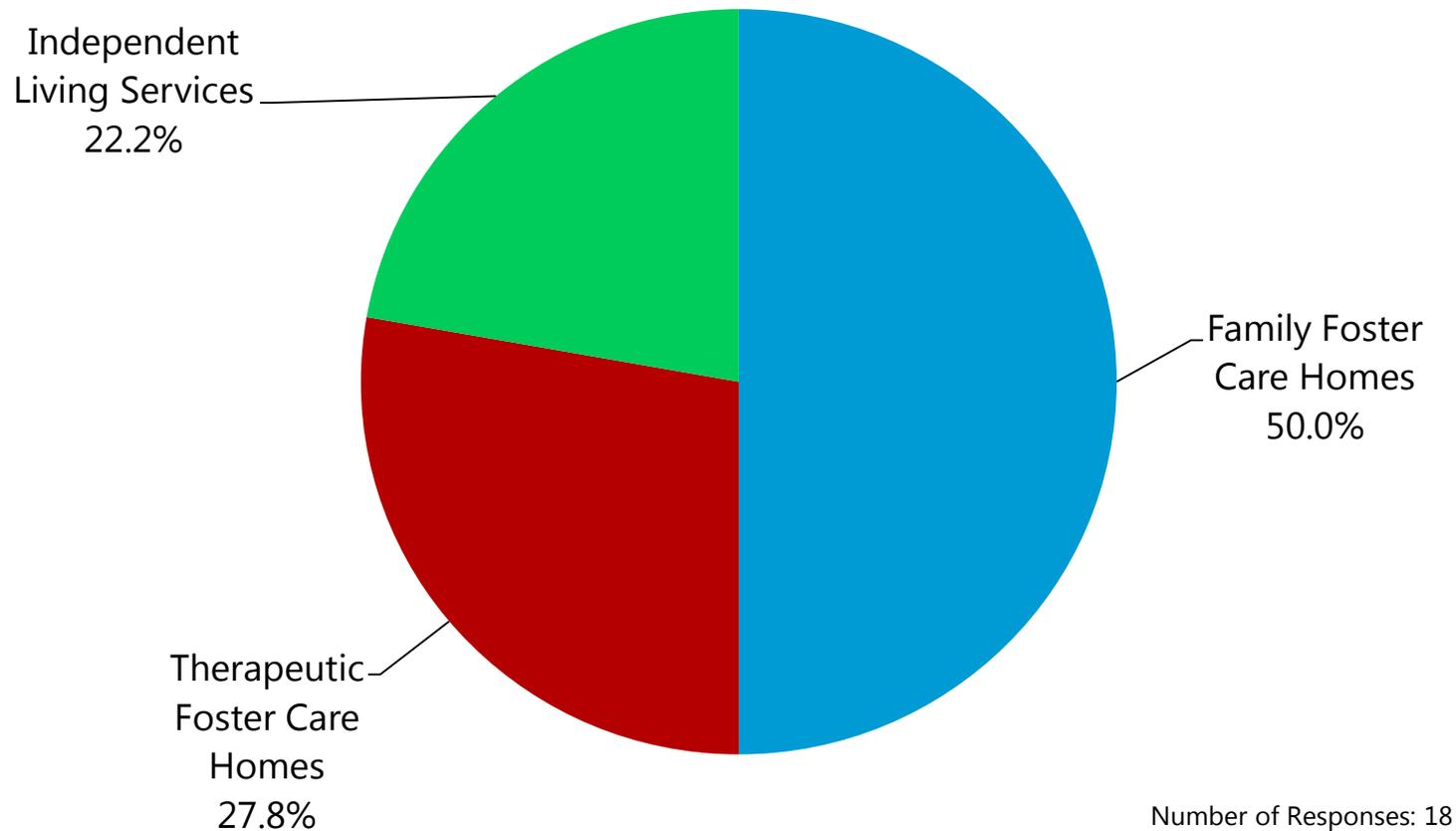
Top Three Populations with Gaps	Number of Responses	Percent of Responses (n=68)
Substance Abuse	9	13.2%
Youth with Multiple Mental Health Diagnoses	9	13.2%
Autism	8	11.8%
Sex Offending/Sexually Reactive Behaviors	8	11.8%

Top Three Age Groups with Gaps	Number of Responses	Percent of Responses (n=62)
Elementary School Age (6-10)	12	19.4%
High School Age (14-18)	12	19.4%
Middle School Age (11-13)	12	19.4%

Northern Region : Service Gaps

Foster Care Services

(Percent of Responses)



Northern Region: Populations And Age Groups With Gaps In Foster Care Services

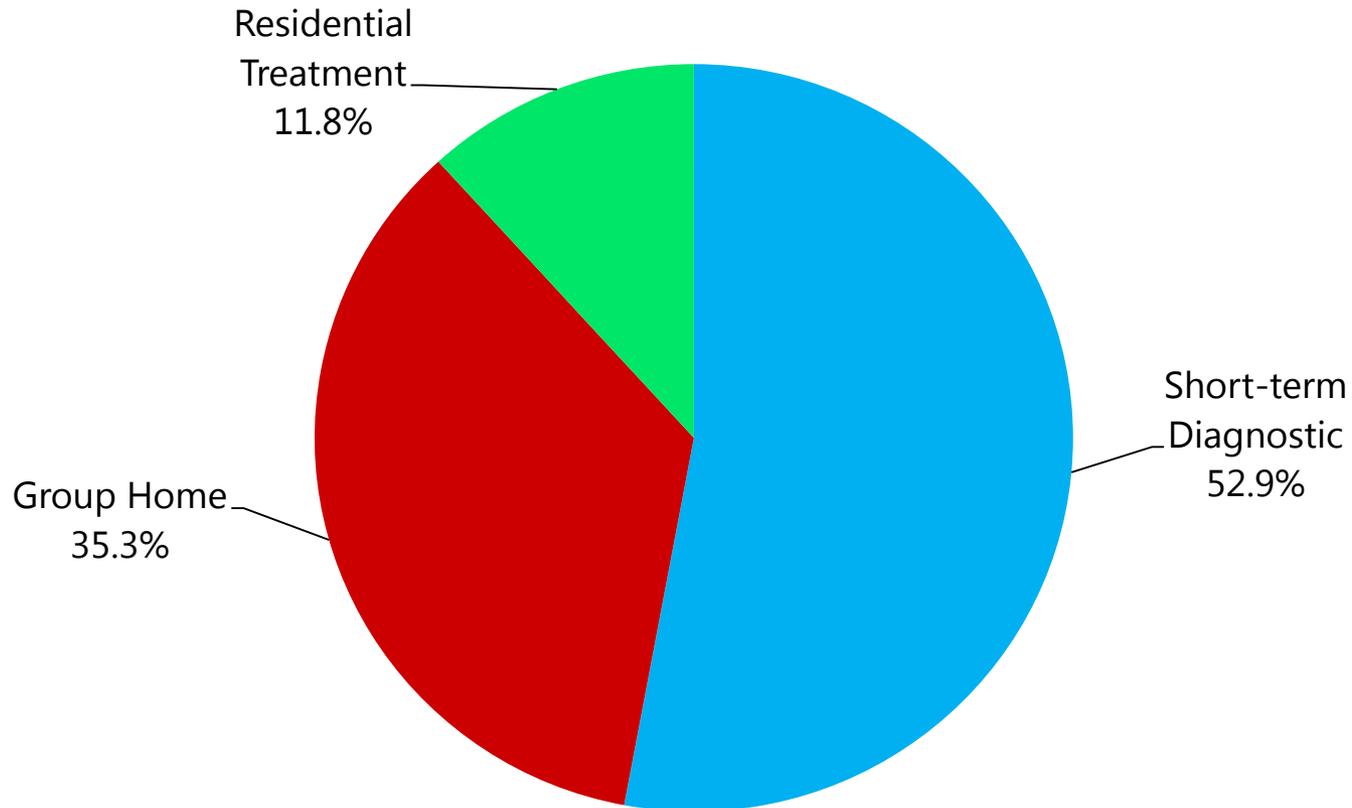
Top Three Populations with Gaps	Number of Responses	Percent of Responses (n=61)
Potentially Disrupting or Disrupted Foster Care Placements	10	16.4%
Sex Offending/Sexually Reactive Behaviors	10	16.4%
Potentially Disrupting or Disrupted Adoptions	8	13.1%

Top Three Age Groups with Gaps	Number of Responses	Percent of Responses (n=34)
High School Age (14-18)	12	35.3%
Middle School Age (11-13)	7	20.6%
Transition Age (19-21)	6	17.7%

Northern Region: Service Gaps

Residential Services

(Percent of Responses)



Number of Responses: 17

Northern: Populations And Age Groups With Gaps In Residential Services

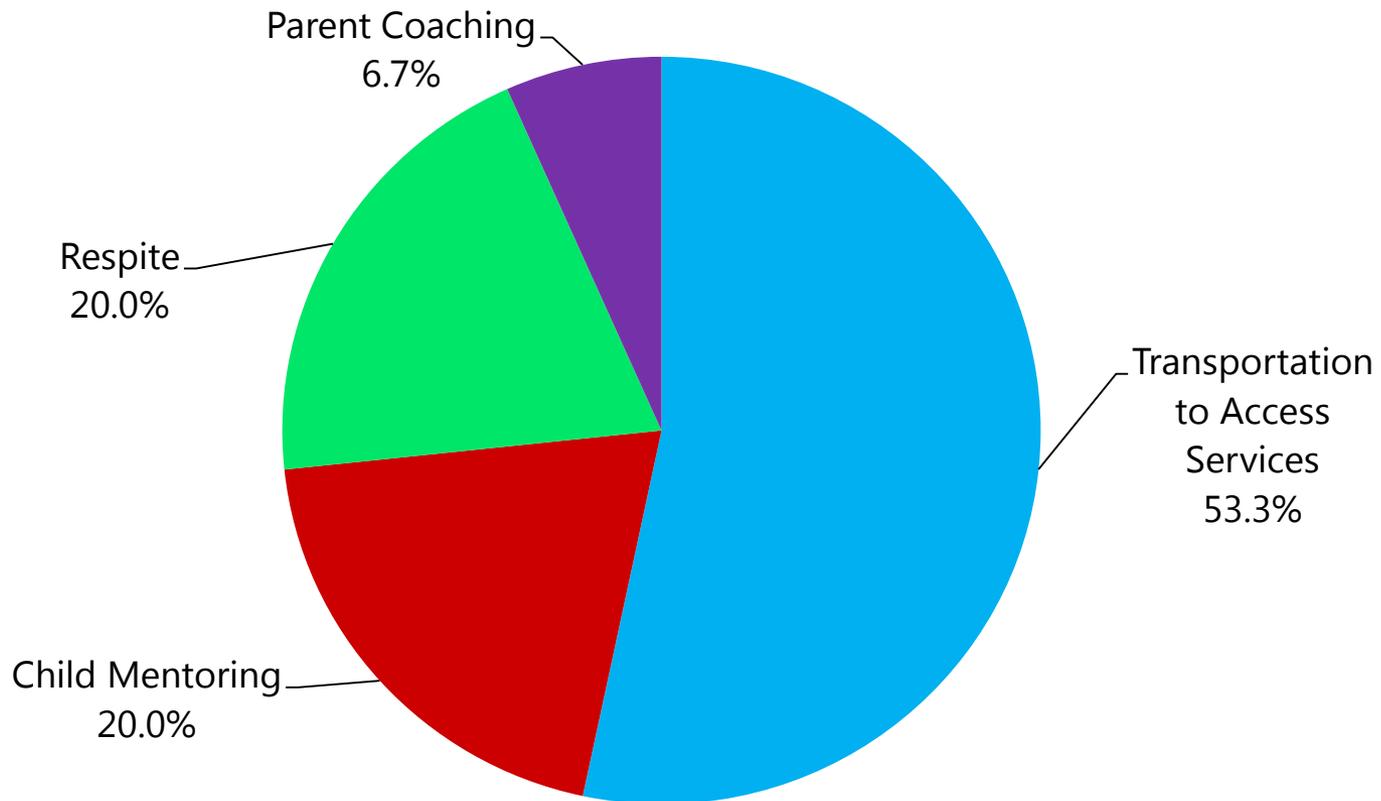
Top Three Populations with Gaps	Number of Responses	Percent of Responses (n=59)
Substance Abuse	10	17.0%
Youth Involved with the Juvenile Justice System	9	15.3%
Youth with Multiple Mental Health Diagnoses	8	13.6%

Top Three Age Groups with Gaps	Number of Responses	Percent of Responses (n=34)
Middle School Age (11-13)	10	29.4%
High School Age (14-18)	9	26.5%
Elementary School Age (6-10)	6	17.7%

Northern Region: Service Gaps

Family Support Services

(Percent of Responses)



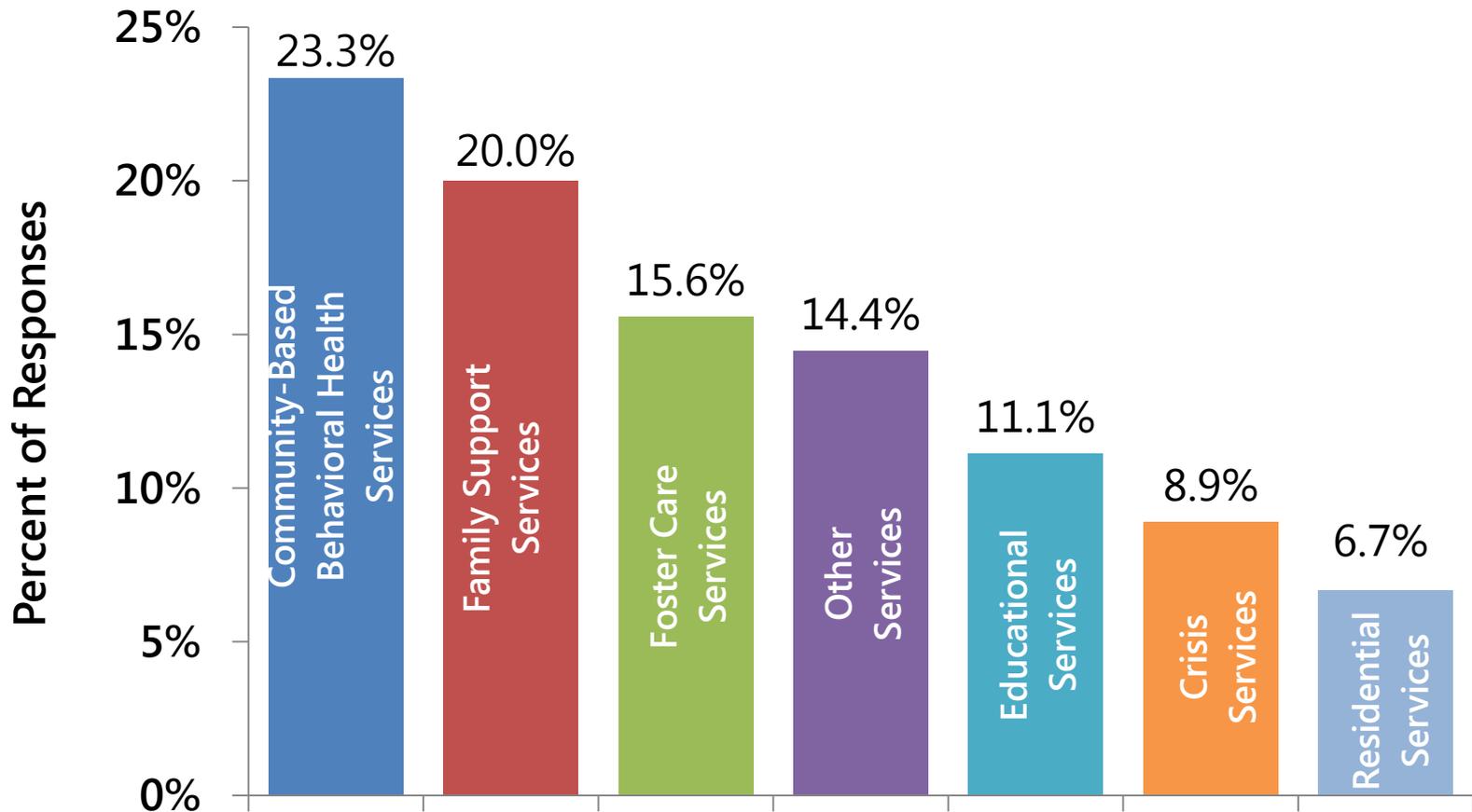
Number of Responses: 15

Northern Region: Populations And Age Groups With Gaps In Family Support Services

Top Three Populations with Gaps	Number of Responses	Percent of Responses (n=46)
Substance Abuse	7	15.2%
Youth Involved with the Juvenile Justice System	7	15.2%
Sex Offending/Sexually Reactive Behaviors	6	13.0%
Youth with Multiple Mental Health Diagnoses	6	13.0%

Top Three Age Groups with Gaps	Number of Responses	Percent of Responses (n=27)
High School Age (14-18)	8	29.6%
Middle School Age (11-13)	6	22.2%
No, there are not any specific age groups	5	18.5%

Piedmont Region: Gaps Grouped By Type Of Service

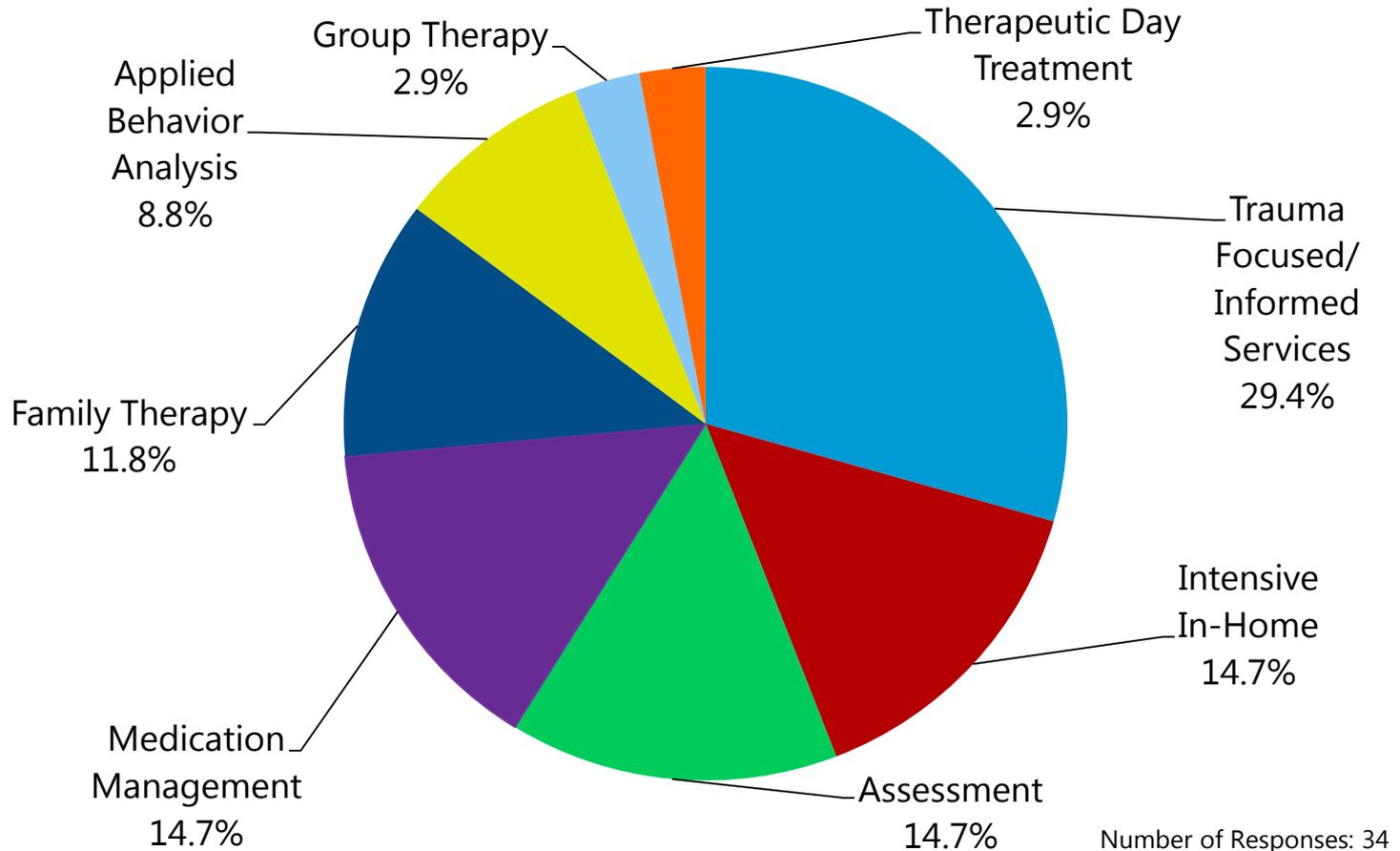


Number of Responses: 90

Piedmont Region: Service Gaps

Community-Based Behavioral Health Services

(Percent of Responses)



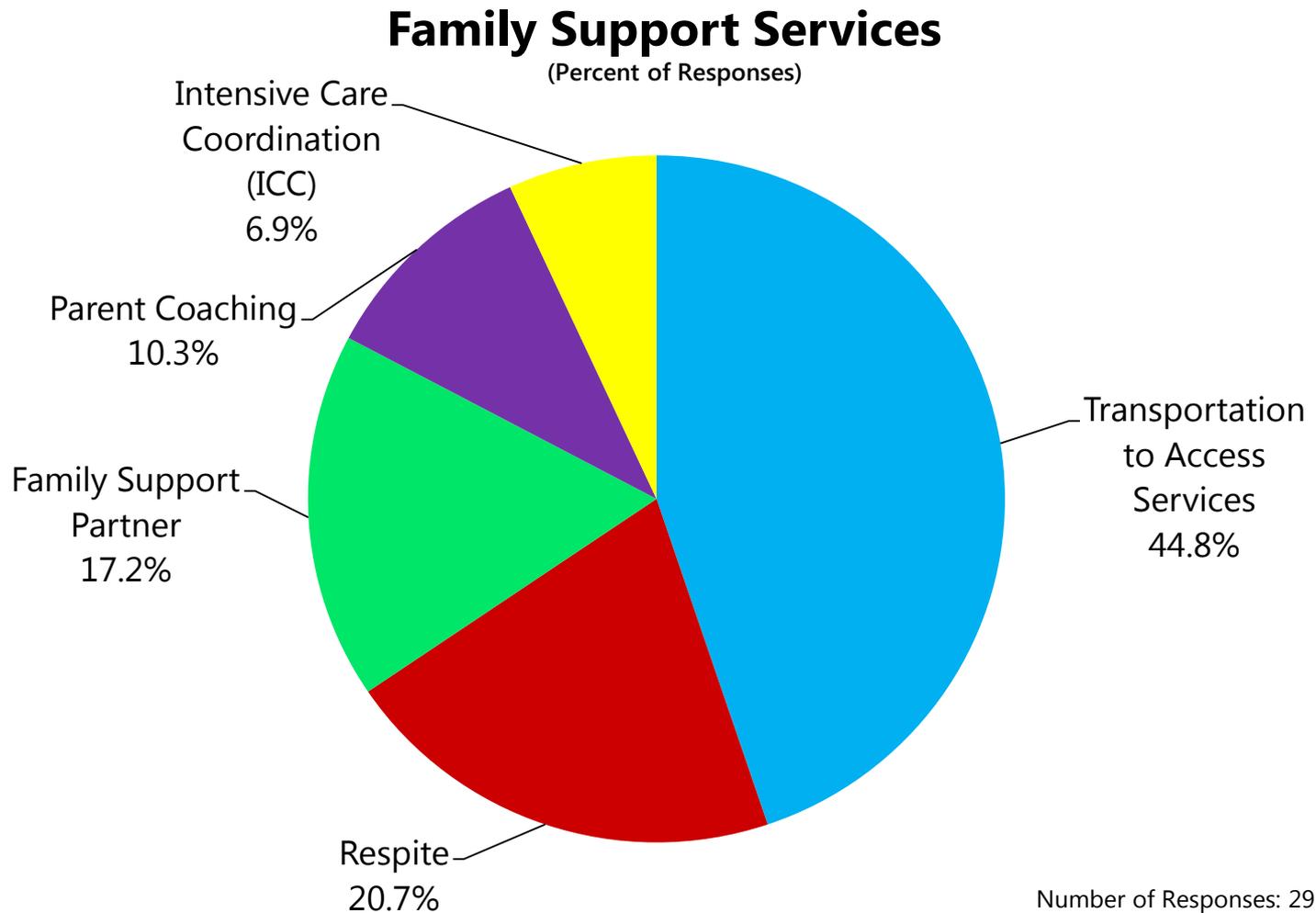
Number of Responses: 34

Piedmont Region: Populations And Age Groups With Gaps In Community-Based Behavioral Health Services

Top Three Populations with Gaps	Number of Responses	Percent of Responses (n=89)
Youth with Multiple Mental Health Diagnoses	15	16.9%
Sex Offending/Sexually Reactive Behaviors	12	13.5%
Substance Abuse	11	12.4%

Top Three Age Groups with Gaps	Number of Responses	Percent of Responses (n=48)
High School Age (14-18)	11	22.9%
No, there are not any specific age groups	10	20.8%
Middle School Age (11-13)	8	16.7%
Transition Age (19-21)	8	16.7%

Piedmont Region: Service Gaps



Piedmont Region: Populations And Age Groups With Gaps In Family Support Services

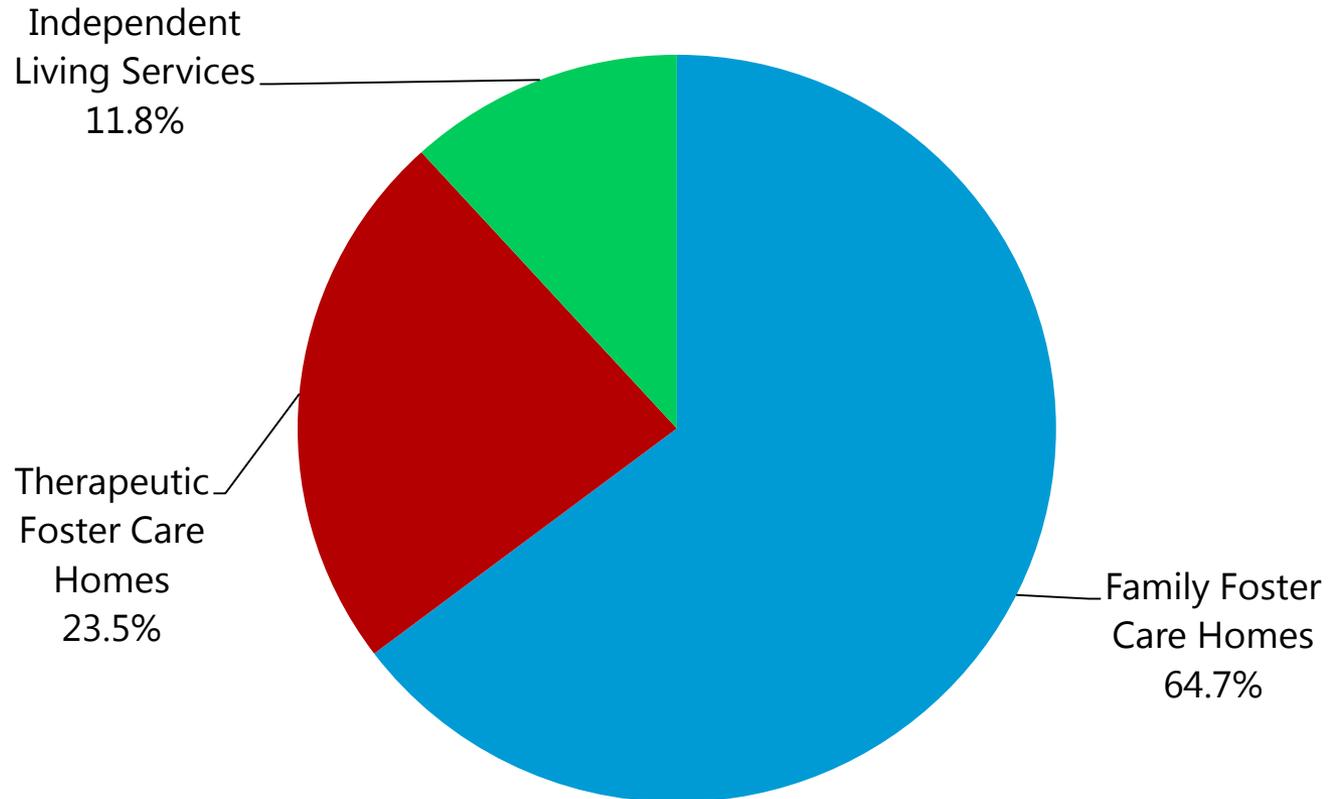
Top Three Populations with Gaps	Number of Responses	Percent of Responses (n=74)
No, there are not any specific populations	11	14.9%
Youth with Multiple Mental Health Diagnoses	11	14.9%
Intellectual Disability/Developmental Disability	9	12.2%
Youth Involved with the Juvenile Justice System	9	12.2%

Top Three Age Groups with Gaps	Number of Responses	Percent of Responses (n=50)
High School Age (14-18)	12	24.0%
No, there are not any specific age groups	11	22.0%
Middle School Age (11-13)	9	18.0%

Piedmont Region: Service Gaps

Foster Care Services

(Percent of Responses)



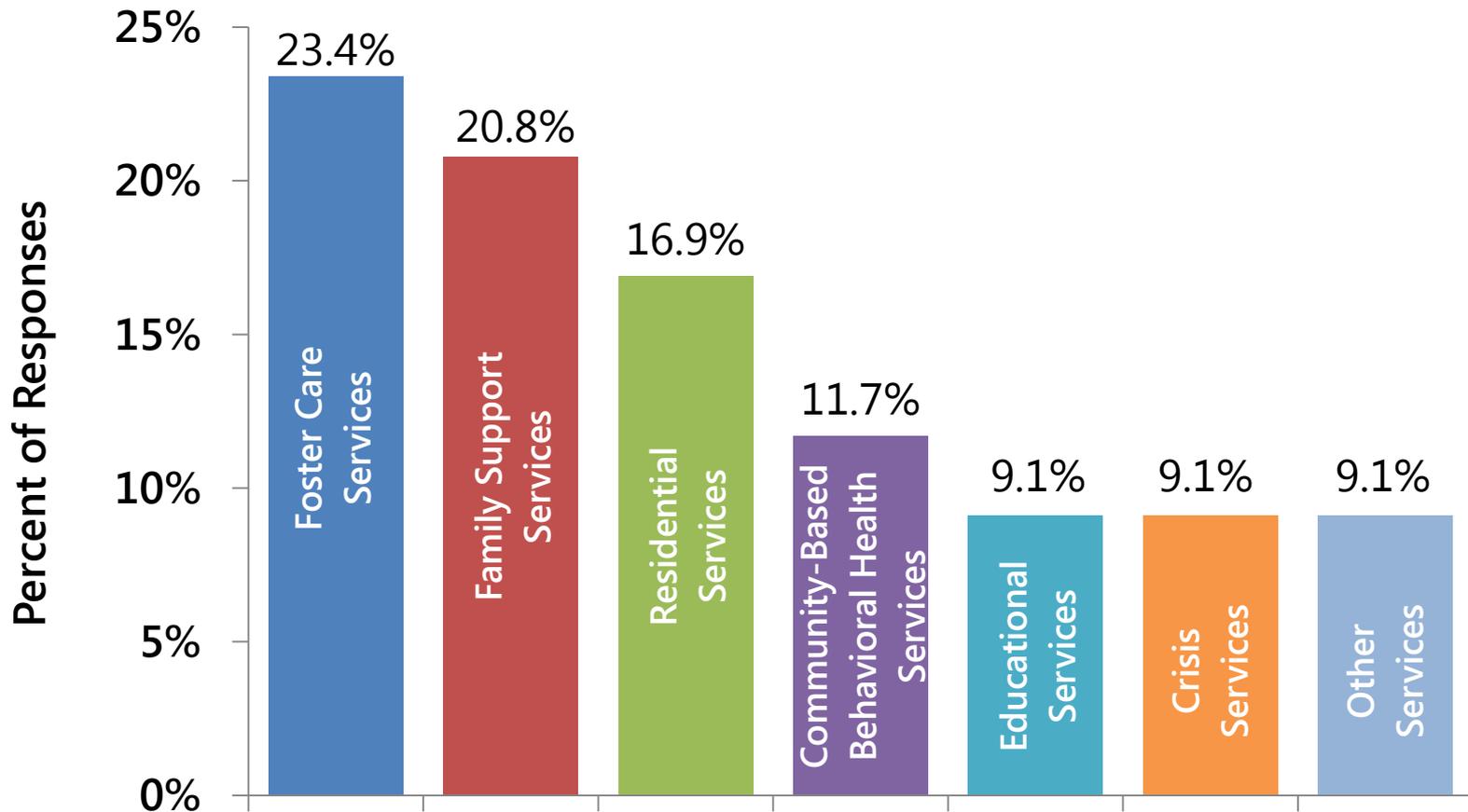
Number of Responses: 17

Piedmont Region: Populations And Age Groups With Gaps In Foster Care Services

Top Three Populations with Gaps	Number of Responses	Percent of Responses (n=55)
Sex Offending/Sexually Reactive Behaviors	9	16.4%
Youth Involved with the Juvenile Justice System	8	14.6%
Autism	6	10.9%
Intellectual Disability/Developmental Disability	6	10.9%
Substance Abuse	6	10.9%
Youth with Multiple Mental Health Diagnoses	6	10.9%

Top Three Age Groups with Gaps	Number of Responses	Percent of Responses (n=29)
High School Age (14-18)	10	34.5%
Middle School Age (11-13)	8	27.6%
No, there are not any specific age groups	4	13.8%

Western Region: Gaps Grouped By Type Of Service

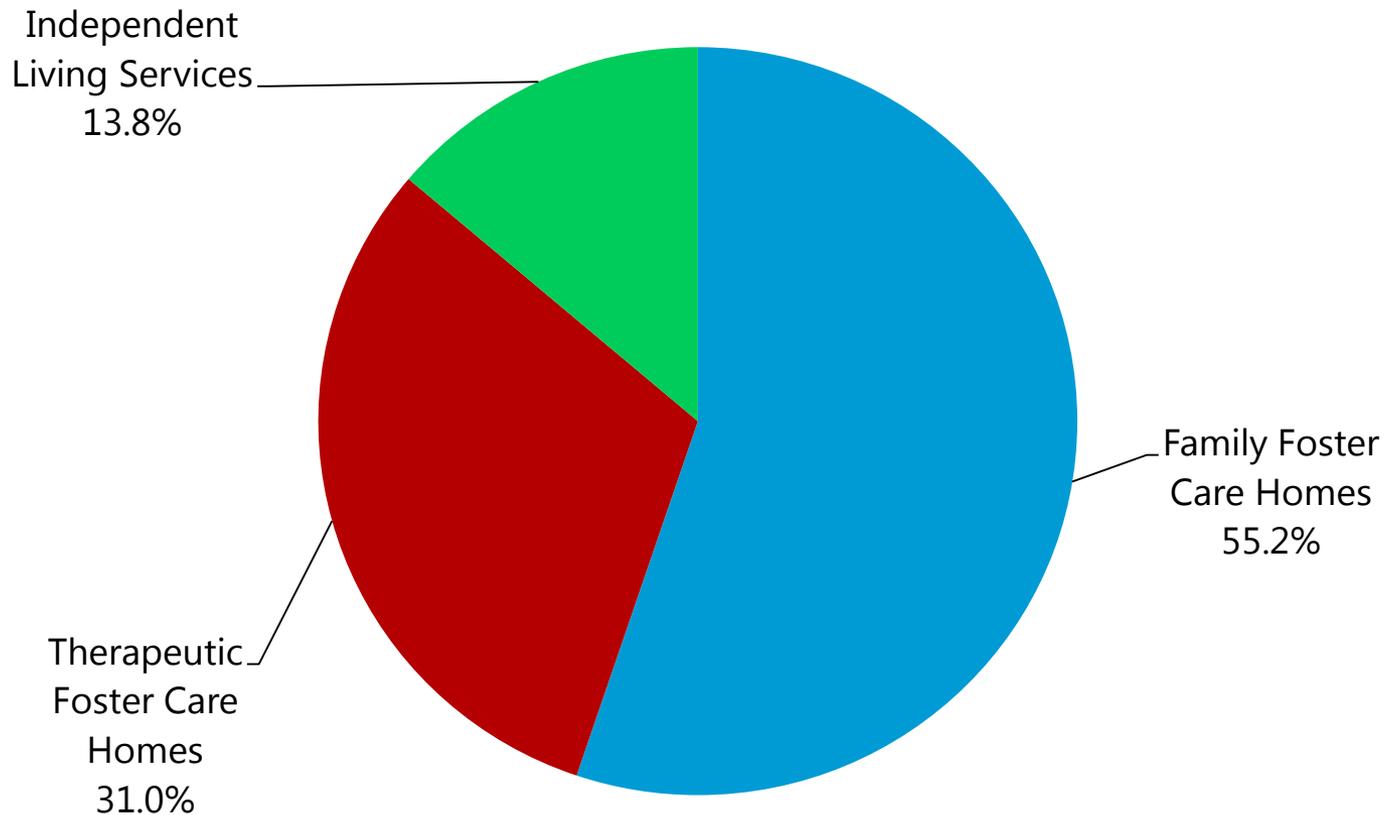


Number of Responses: 77

Western Region: Service Gaps

Foster Care Services

(Percent of Responses)



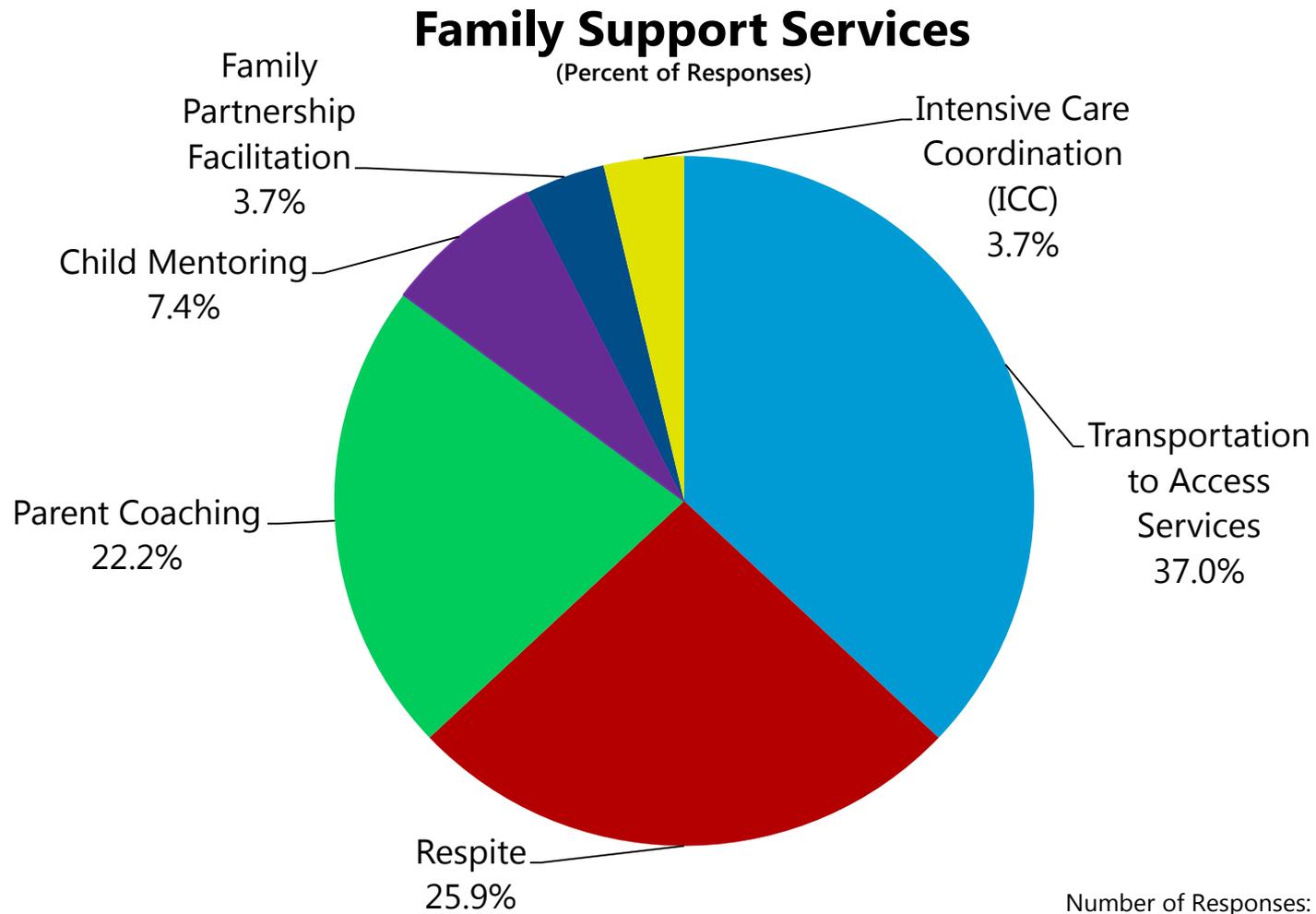
Number of Responses: 29

Western Region: Populations And Age Groups With Gaps In Foster Care Services

Top Three Populations with Gaps	Number of Responses	Percent of Responses (n=108)
Sex Offending/Sexually Reactive Behaviors	15	13.9%
Youth with Multiple Mental Health Diagnoses	15	13.9%
Potentially Disrupting or Disrupted Adoptions	12	11.1%
Substance Abuse	12	11.1%
Youth Involved with the Juvenile Justice System	12	11.1%

Top Three Age Groups with Gaps	Number of Responses	Percent of Responses (n=56)
High School Age (14-18)	14	25.0%
Middle School Age (11-13)	12	21.4%
Transition Age (19-21)	9	16.1%

Western Region: Service Gaps



Western Region: Populations And Age Groups With Gaps In Family Support Services

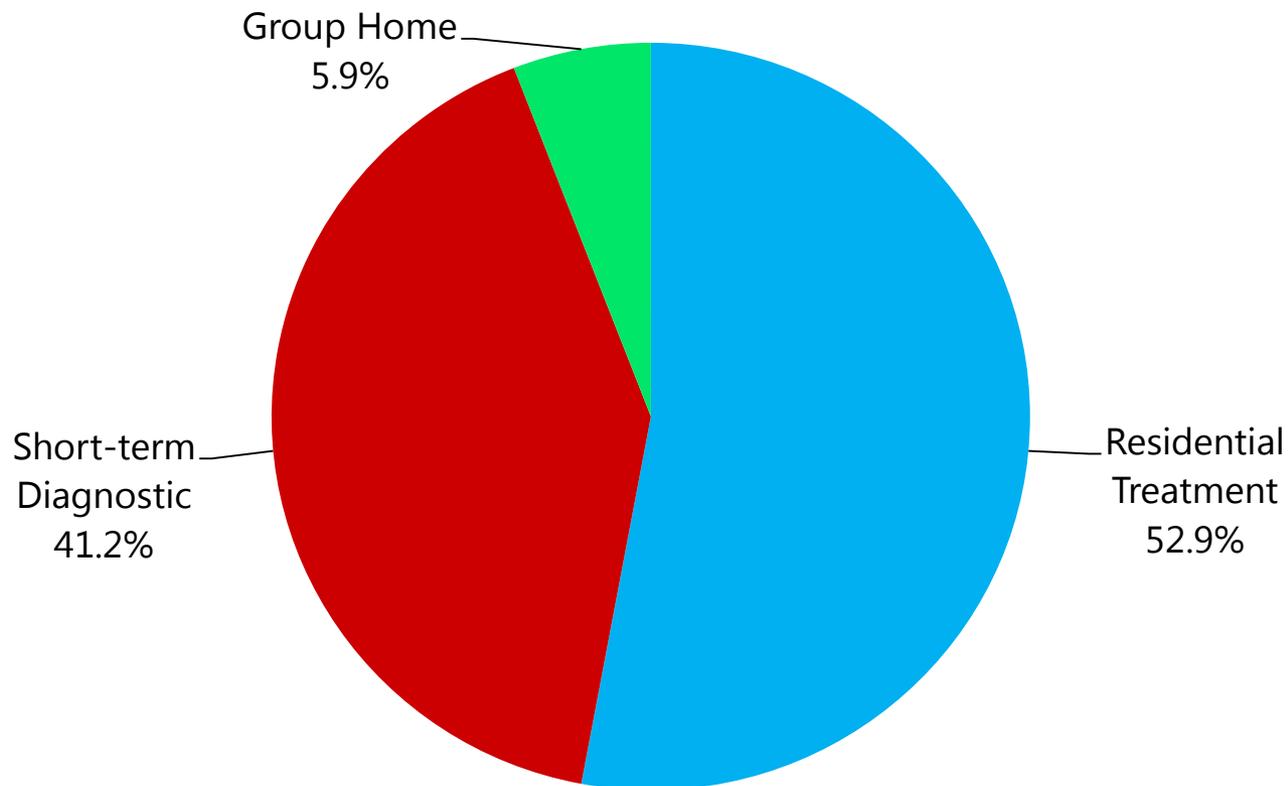
Top Three Populations with Gaps	Number of Responses	Percent of Responses (n=97)
Substance Abuse	12	12.4%
Youth with Multiple Mental Health Diagnoses	12	12.4%
Potentially Disrupting or Disrupted Foster Care Placements	11	11.3%
Sex Offending/Sexually Reactive Behaviors	11	11.3%

Top Three Age Groups with Gaps	Number of Responses	Percent of Responses (n=65)
High School Age (14-18)	13	20.0%
Middle School Age (11-13)	13	20.0%
Elementary School Age (6-10)	12	18.5%

Western Region: Service Gaps

Residential Services

(Percent of Responses)



Number of Responses: 17

Western Region: Populations And Age Groups With Gaps In Residential Services

Top Three Populations with Gaps	Number of Responses	Percent of Responses (n=68)
Sex Offending/Sexually Reactive Behaviors	12	17.7%
Substance Abuse	11	16.2%
Youth Involved with the Juvenile Justice System	10	14.7%
Youth with Multiple Mental Health Diagnoses	10	14.7%

Top Three Age Groups with Gaps	Number of Responses	Percent of Responses (n=39)
High School Age (14-18)	10	25.6%
Elementary School Age (6-10)	8	20.5%
Middle School Age (11-13)	8	20.5%

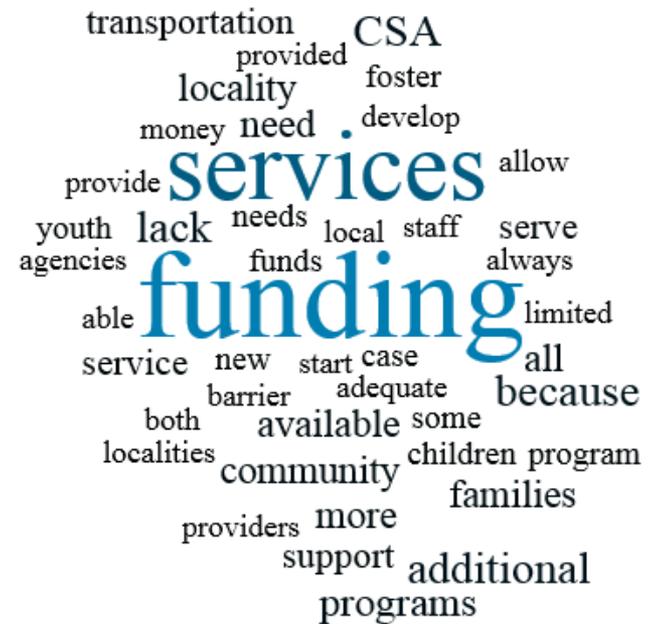
Level Of Impact Barrier Has Had On The Ability To Develop Services

"Lack Of Funding"

Rating	Cases	Percent
1	9	8.2%
2	8	7.3%
3	19	17.3%
4	16	14.6%
5	58	52.7%
Total	110	100.0%
Average: 4.0		

1 = "Not At All"

5 = "A Great Deal"



Level Of Impact Barrier Has Had On The Ability To Develop Services

"Provider Availability"

Rating	Cases	Percent
1	0	0.0%
2	3	2.7%
3	18	16.4%
4	37	33.6%
5	52	47.3%
Total	110	100.0%

Average: 4.3

1 = "Not At All"

5 = "A Great Deal"



Level Of Impact Barrier Has Had On The Ability To Develop Services

"Other Barriers"

Rating	Cases	Percent
1	5	17.7%
2	1	0.0%
3	10	29.4%
4	14	29.4%
5	24	23.5%
Total	54	100.0%
Average: 3.9		

1 = "Not At All"

5 = "A Great Deal"



Has your locality initiated actions over the past year to address the perceived services barriers?

Answer	Cases	Percent
Yes	88	80.0%
No	22	20.0%
Total	110	100.0%



Conclusions

- Family Support Services Group Identified as the Top Gap Statewide and Top Three in Every Region
 - Less of a problem in the Northern Region than the others (13.7% Vs. Greater than 20%)
 - Transportation to Access Services selected most often statewide and in every region
 - Youth with Multiple Mental Health Diagnoses was top population identified statewide and in every region
 - High School Age children selected most often statewide and in every region except Central (2nd)

Conclusions (continued)

- Community-Based Behavioral Services Group Selected Second Most Often Statewide and Top Three in Every Region Except the Western Region (4th)
 - Trauma Focused/Informed Services were selected most often statewide and in every region
 - Youth with Multiple Mental Health Diagnoses was the population identified most often statewide and in every region except Central (2nd)
 - High School Age Children were selected most often statewide and in every region except Northern (2nd)

Conclusions (continued)

- Foster Care Services Group Selected Third Most Often Statewide and Top Three Gap in Every Region
 - More of a problem in the Western Region than the others (23.4% vs. less than 18%)
 - Family Foster Care Homes selected most often statewide and in every region
 - Sex Offending/Sexually Reactive Behaviors was the top population identified statewide and first or second in every region
 - High School Age Children selected most often statewide and every region

Conclusions (continued)

- Barriers Weighted by Ranking In Order From Highest to Lowest
 - Provider Availability
 - Lack of Funding
 - Need More Information and Data
 - Need for Collaboration and Consensus
- Eighty percent of localities initiated actions over the past year to address these perceived barriers